



Hardwicke Parish Plan 2007



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Part one

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Introduction

Welcome to Hardwicke's Parish Plan. This is the culmination of 18 months hard work of a very few but extremely dedicated group of people who feel passionate about Hardwicke and improving the lives of those who live, work and socialise here.

I would like to express my thanks and very sincere appreciation to the working group who have become friends and to our sponsors without whose funding, advice and support this plan would not have been produced.

The plan is only the beginning of the process and the actions that have been developed are the result of a questionnaire that went to nearly 2000 homes in Hardwicke. This was followed by two public consultation events and a further questionnaire that helped us prioritise the issues that you have said are important to you. The parish plan team on behalf of the Parish Council have produced an action plan that will hopefully, over a period of time, achieve a parish as you would wish to see it develop.

If Hardwicke and the new developments planned at Hunts Grove are to develop as a 'community' and not just a place where people happen to live it needs everyone to contribute. A 'community' is about people and we all need to accept some responsibility for caring for the area in which we live and the people in it.

Gill Oxley

Chair Hardwicke Parish Plan Team

The Parish Plan Team

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Sponsors

(In no particular order)

- Department for Environment Food and Rural Affairs
- Stroud District Council
- Hardwicke Parish Council
- Stroud District Local Strategic Partnership
- Gloucestershire Housing Association
- Gloucestershire Rural Community Council

Our special thanks go to -

Angela Burlow - <u>Gloucestershire Rural Community Council</u> PC Mark Peer - <u>Gloucestershire constabulary</u> Sharon Nash - <u>Gloucestershire Housing Association</u>

Outside Agency

Krista Harris - Stroud District Council

What is a Parish Plan?

A Parish Plan, or community action plan, is one of the ways in which the Government hopes to give rural communities a chance to run their own affairs, to set out what the parish should look like, and guide its future development. For further general information on Parish Plans, please go to: www.defra.gov.uk/rural/communities/parish-planning.htm

Why develop a Parish Plan?

By producing a plan we will:

- Allow local people to shape the future of the parish
- Ensure parish councillors accurately reflect local views
- Help co-ordinate action between local organisations, community groups and authorities
- Feed into District and County Council plans and strategies
- Enable the parish to apply for 'Quality Parish' status
- Provide evidence to support funding applications

Overview of the Hardwicke Parish Plan process

In the autumn of 2005 a group of local parishioners started the process of developing a Parish plan. Questionnaires were sent to all households and, following analysis and further consultation events the Parish Plan has been drawn up, for full details please see appendix 1 (pages 82 - 104).

The Future – What happens next?

The parish Plan is a working document and the actions identified will continue to evolve. To meet the needs, the following actions will help support the delivery of the outcomes.

- Create a Parish Plan Steering Committee phase 2 whose remit will be to work in partnership to achieve the actions as set out in the Parish Plan.
- Agree a way of working with the Parish Council so that the Parish Plan is consistently central to their workings and decisions.
- Agree with the District and County Council how it will be used in decisions they take in the future and how Hardwicke will be kept informed.

To take every opportunity for joint working with neighbouring parishes e.g. Quedgeley and Haresfield to help each other achieve the aims and visions for our respective communities.

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HARDWICKE PARISH

BACKGROUND HISTORY

HARDWICKE lies 4 miles south-west of Gloucester, close to the River Severn. Primarily agricultural, the parish was for long dominated by the resident owners of two estates, Hardwicke Court and Field Court. In the 20th century the proximity of Gloucester introduced suburban development in the north-eastern part of the parish, and the city's lines of communication have had a marked influence, the Gloucester and Berkeley Canal dividing the parish in two, and the Gloucester-Bristol road running across the eastern part.

Geography:

The land of the parish is mostly flat and lies below 100 ft., but in the northwest it rises to two small hills, Hockley (or Acklow) Hill at 195 ft. and Monk's Hill at 135 ft. The soil is a cold clay, overlying the Lower Lias, and difficulties of drainage have meant that a large part of the parish has been used for pasture rather than arable. Orchards have been extensive, and in the 18th century Hardwicke's stout cider was noted along with its excellent cheese. The park belonging to Hardwicke Court, which extends across the southern boundary of the parish into Haresfield, was in existence by the late 12th century.

The original grouping of houses appeared to correspond in part with the division of the parish into separate estates. Thus Hardwicke village seems to have belonged primarily to Hardwicke (or Park Court) manor, the scattered farmsteads in the north-west part of the parish to Rudge manor, Farleys End hamlet to Farley manor, and the houses in the north-east of the parish to Field Court manor.

Hardwicke village lies near the centre of the parish, where the church stands beside a crossroads, and is likely to have been the earliest settlement in the parish. The name combines words meaning 'herd' and 'farm', and the inference is that Hardwicke was originally an outlying farmstead of another settlement, eg Standish or Haresfield.

The village was formed mainly by a loose street of houses running north-east from the crossroads. Old Farm is apparently the oldest surviving house in the village.

By 1921 the two ends of a new road, Elmgrove Road, had been made. The middle section of the road, however, remained only a footpath because two hunting men bought the land there in order to keep open the habitual fox-run from Quedgeley Gorse to Hardwicke Gorse. The area was gradually developed: the 170 new houses built in Hardwicke in the period 1901-61 were largely in or near Elmgrove Road, especially at its eastern end. North of Field Court an estate of 30 council houses built after the Second World War is on land that was once partly in Hardwicke parish. Some new houses were built at the east end of Green Lane, where a large house called the Cottage had been built in the earlier 19th century, and along the canal banks c. 25 small wooden

cabins were built. In 1967 the inhabitants of the north-east corner of the parish greatly outnumbered the rest.

The western half of the parish, separated from the eastern half since the early 19th century by the Gloucester and Berkeley Canal, has remained relatively unaltered. A high proportion of the houses are single farmsteads on or near sites of some antiquity. In the area of Hardwicke Farm there are also half a dozen small 19th- and 20th-century houses.

Farleys End is a loosely knit hamlet detached from the rest of the parish and forming in effect the western part of the straggling village of Elmore, with which it was administratively joined in 1884.

The population appears to have been moderately stable from the mid 16th century until the early 18th. In 1542 a muster included 52 names for Hardwicke and there were 169 communicants in 1551. In 1676 there were said to be 171 communicants. From 280 people living in 70 houses c. 1710 the population may have fallen, for it was returned as 200 in 1735 and c. 250 in the 1770s, but if so it increased again rapidly, to 341 in 1801 and 423 in 1811. It rose steadily to 645 in 1881, though there were fewer families then than in 1871. The fall to 538 in 1901 was accentuated by the reduction in the size of the parish, and after a further rise, a fall in the twenties resulted mainly from the closing of the reformatory. From 575 in 1931 the population grew, despite a further reduction in area, to 797 in 1951 and 861 in 1961.

Today the number of new houses being built in the parish continues to increase and its population has expanded accordingly (see demographics section below).

The main Gloucester-Bristol road through the parish is a route of great antiquity, and was presumably the reason for such events as the holding of a visitation at Hardwicke in 1300 and the dating of letters there in 1328 by the Bishop of Bath and Wells. Those events, however, suggest that the main road then lay further north-west and actually went through the village, an idea that is consistent with the alignment of Hardwicke village street and a footpath north of it in relation to that of the Roman road leaving Gloucester and continuing beyond Moreton Valence. A new road from Hardwicke to Little Haresfield was built in the mid 13th century and may have helped to divert the Gloucester-Bristol road. There was a toll-gate at Four Mile Elm, and the main road was a turnpike from 1726 to 1877, as was the road to Little Haresfield.

The Gloucester and Berkeley Canal, begun in 1794, reached southwards as far as Hardwicke by 1797, but as late as 1810 it had been carried no further than Southfield Farm. It was opened to traffic in 1827. Two swing bridges, each with a Doric lodge, cross the canal to link the two halves of the parish. Near the north boundary of the parish a jetty on the canal and oil storage tanks were built in 1960 as a distribution point for Shell-Mex & B.P. Ltd.

Hardwicke is well placed for the M5 motorway and only recently gained northbound access.

Economy:

The only evidence of a mill in the parish is the name of Mill field, ¼ mile west of the church, where there is a small stream. Little evidence has been found of trade and industry in Hardwicke before the 19th century. The spicer who witnessed a Hardwicke deed c. 1270 may have been from Gloucester, and indeed the closeness of Gloucester could explain why the trades recorded in Hardwicke are so few. In 1608 there were 5 tailors, 2 smiths, a weaver, and a carpenter; in 1671 a broadweaver there took an apprentice, and there was a forge in 1672. In the early 19th century about a quarter of the population was supported by trade or handicraft rather than by agriculture, but the proportion fluctuated widely. The parish had a carpenter, a builder, a wheelwright, and a butcher up to the 1920's, and a blacksmith, shoemakers, and a coal merchant up to the Second World War.

The Pilot Inn by Sellars Bridge over the canal was open by 1856; and two other beerhouses were recorded in 1863; in 1883 the 'Morning Star' (now "The Starting Gate") on the main road, the 'Cross Keys', and the Pilot Inn were recorded, and all three remain open.

In recent years the parish has lost its police station and doctor's surgery (both now at Quedgeley), but retains two shops, one of which incorporates the post office.

Education:

A schoolmaster of Hardwicke took the oath of allegiance in 1716. In 1818 there was a Sunday school with 60 children; the day schools were said to be used only to mind children while their mothers were at work. The Sunday school, with a master, a mistress and two assistants and 44 children, was supported in 1833 by T. B. Lloyd- Baker; a day school was run at the parents' expense.

A new day school was founded, in a new single story brick building, c. 1840. In 1847 when there were 63 children in boys' and girls' departments each with a teacher, T. B. Ll. Baker met the whole expense, and in 1867, when there were 73 children paying graduated school pence and under a single teacher, he still owned the building as did his successor in 1967. The school became a National school, and was enlarged in 1893. Attendance fell slowly to 65 in 1879, 64 in 1910, and 56 in 1936. In 1967 the Hardwicke Parochial Primary School had 55 children (compared with over 400 in 2007).

In 1852 T. B. Lloyd- Baker, one of the founders of the reformatory school system, opened the Hardwicke Reformatory for Boys in a building south-east of Grove End House. The number of boys rose from 17 in 1854 to 79 in 1881 and, after the building had been enlarged, to 108 in 1911. The boys worked mostly on the land. The reformatory was closed in 1922, on the grounds that its buildings were old-fashioned; the buildings became a farmhouse but were sadly demolished a few years ago...

Source: A History of the County of Gloucester: Volume 10: Westbury and Whitstone Hundreds (1972), http://www.british-history.ac.uk

DEMOGRAPHICS

PEOPLE

All people	3667
All males	1819
All females	1848
People living in households	3667
People living in communal establishments	0
People aged 0-4	278
People aged 5-15	564
People aged 16-24	426
People aged 25-44	1265
People aged 45-64	785
People aged 65-74	175
People aged 75 and over	174
Mean age of population in the area	34.53
Median age of population in the area	33
All people aged 16 and over in households	2825
All people aged 16 and over in households: Living in a couple	1876
All people aged 16 and over: Single	795
All people aged 16 and over: Married	1609
All people aged 16 and over: Divorced or widowed	421
All people with a limiting long-term illness	431
All people whose health was good	2682
All people providing unpaid care	290

WORK & QUALIFICATIONS

All people aged 16 to 74	2651
All people aged 16 to 74: Economically active: Employed	1983
All people aged 16 to 74: Economically active: Unemployed	57
All people aged 16 to 74: Economically inactive	543
All males aged 16 to 74	1329
All males aged 16 to 74: Economically active: Employed	1081
All males aged 16 to 74: Economically active: Unemployed	30
All males aged 16 to 74: Economically inactive	190
All males aged 16-74 in employment: Average (mean) hours worked	43.23
All females aged 16 to 74	1322
All females aged 16 to 74: Economically active: Employed	902
All females aged 16 to 74: Economically active: Unemployed	27
All females aged 16 to 74: Economically inactive	353
All females aged 16 to 74 in employment: Average (mean) hours worked	31.54
All people aged 16 to 74 in employment: Extractive and Manufacturing Industries	598
All people aged 16 to 74 in employment: Service Industries	1444
All people aged 16 to 74: No qualifications or highest qualification at level 1 or other qualifications / level unknown	1375
All people aged 16 to 74: Highest qualification at level 2	646
All people aged 16 to 74: Highest qualification at level 3; 4 or 5	630
All people aged 16 to 74: NS-SeC Managerial and professional occupations	787
All people aged 16 to 74: NS-SeC Intermediate occupations	337
All people aged 16 to 74: NS-SeC Small employers and own-account workers	184
All people aged 16 to 74: NS-SeC Lower supervisory and technical occupations	291
All people aged 16 to 74: NS-SeC semi-routine and routine occupations	634
All people aged 16 to 74: NS-SeC never worked and long-term unemployed	36
All people aged 16 to 74: NS-SeC not classified	382
All people aged 16 to 74 in employment: Travel to work by public transport	121
All people aged 16 to 74 in employment: Travel to work by motorcycle; car or van	1620
All people aged 16 to 74 in employment: Travel to work by other means or work at home	301
All people aged 16 to 74 in employment: Average distance travelled to fixed place of work	14.87

HOUSEHOLD INFORMATION

All households	1512
One person household - Pensioner	127
One person household - Other	294
One Family and no others: All pensioner households	93
One family and no others: Couple households with no children	312
One family and no others: Couple households with dependent children	405
One family and no others: Lone parent households with dependent children	93
One family and no others: All children non-dependent	133
Other households	55
Households with dependent children and no adult in employment	46
Households with one or more persons with limiting long-term illness	356
Lone parents in part-time employment	27
Lone parents in full -time employment	30
Households with one family and no others with dependent children and with the sole use of bath / shower and	
toilet and central heating	448
Households with one family and no others with dependent children and no car or van	32
Households with one family and no others with dependent children in owned tenure	407
Lone pensioner and all pensioner one family households with sole use of bath / shower and toilet and central	
heating	197
No cars or vans	178
One car or van	661
Two cars or vans	536
Three or more cars or vans	137
Lone pensioner and all pensioner one family households without a car or van	97
Lone pensioner and all pensioner one family households in owned tenure	147
All cars or vans in the area	2187
Ethnic group of Household Reference Person: White	1489

ACCOMMODATION & TENURE

All dwellings	1545
Household spaces with residents	1512
Vacant household spaces	33
Second residence / holiday accommodation	0
All household spaces: Whole detached house / bungalows	515
All household spaces: Whole semi-detached / terraced houses / bungalow	868
All household spaces: Flat maisonette or apartment; or caravan or temporary structure	162
Average household size	2.43
Average number of rooms per household	5.37
All households: Occupancy rating -1 or less	102
Households with central heating and sole use of bath / shower and toilet	1296
Households with lowest floor level above ground level	72
Households with owner-occupied tenure	1193
Households with tenure rented from Council (local authority) or Housing Association / Registered Social Landlord	122
Households with tenure rented from private landlord or letting agency or other tenure	197

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Part three

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• Questionnaire results

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Hardwicke Parish Plan Spring 2006

Questionnaire Results

Report produced by Gloucestershire Rural Community Council, May 2006



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Introduction

As part of the parish plan process, residents of Hardwicke were asked to complete a questionnaire to give their views on the parish.

A questionnaire was delivered to each household within the parish in March 2006 and respondents were asked to return their questionnaires either by post or via one of two collection boxes placed centrally in the community.

Residents were informed in a covering letter that:

"This survey is being circulated to all residents in the parish of Hardwicke to gather their opinions about living in the area, what facilities they want and improvements they want to see. The reason for doing this is to get an accurate picture of what the parish offers now and what the people who live here would like to see in the future. The results will be used to influence local development decisions, local community action, and future actions within the parish of Hardwicke."

In all, 635 questionnaires were completed. With 1721 households in the parish of Hardwicke[†] this represents a response rate of 37%. In other words, more than 1 in 3 households in Hardwicke took part in the survey.

The survey results were analysed by Gloucestershire Rural Community Council, who also produced this report.

[†]Stroud District Council, as at December 2005

Summary

N.B. Since this was a household questionnaire, the term 'respondent' is used interchangeably with the word 'household' in the information below.

About you

- 635 households took part in the survey, a response rate of 37%.
- 28% of the households contain at least one person over 65 years of age and 31% contain someone aged 0-18.

Traffic & transport

- 63% of respondents believe the traffic in Hardwicke is too fast and 42% think there are too many lorries and larger vehicles. Flashing speed awareness signs would be the most popular traffic calming option (55% of respondents) and speed bumps the least (16%).
- 45% feel that traffic congestion in their road is a problem. The most common issue mentioned was inconsiderate parking, with problems arising from this including blocked driveways and narrowing of roads. Other issues mentioned in relation to traffic congestion included rat runs, junction 12, heavy vehicles and queues at roundabouts. The school run received many mentions.
- 49% think more parking spaces should be developed around the parish of Hardwicke.
- 43% believe than more could be done to encourage people to use their cars less.
- Members of 40% of the households are regular users of public transport to and from the parish of Hardwicke. Of these, 32% think it is good, 47% adequate and 20% poor (2% did not reply). Among those who do not use public transport the most common reason is owning a car. Lack of information about bus routes/times was the second most common answer (23%).
- 52% of households would find a local train service useful.

- Members of 30% of the households use the cycle paths in Hardwicke.
 46% of these households do not feel the cycle paths are well advertised or clearly marked.
- 38% are dissatisfied with the general state of the cycle paths and footpaths within the parish. The most common locations named were Green Lane, the canal and Bristol Road. Issues included dog mess, broken glass, narrow or non-existent paths, lighting, mud, overgrown hedges/brambles, potholes and broken or uneven surfaces.
- 69 of the 635 households have children at Hardwicke Parochial School.
 44 of these (64%) would be interested in a walking bus initiative.

Social/leisure activities

- 94% of households use the shop/post office, 38% the pub, 36% the village hall, 33% the playing field and 23% the church.
- Members of 31% of the households attend social clubs, events or community activities in the parish. The most common reason for not attending is lack of information about the events.
- When asked which leisure facilities/activities they would like, 50% of households (317) requested a swimming pool, 17% (108) requested exercise classes and 17% (106) a youth café.
- Members of 58% of the households would be interested in daytime or evening classes in Hardwicke. The three most popular courses would be basic computer skills (153 households; 25%), advanced computer skills (119; 19%) and D.I.Y. (103; 16%). Among those who would be interested in courses, 62% would like them to take place on weekday evenings.

Health

 Most households attend St. James family doctors or Severnvale surgery. 40% of respondents find it difficult to get a doctor's appointment when they need one and 40% have a problem seeing the doctor they want to. When asked how the service provided by their GP surgery could be improved, the most common request was to be able to get a quick appointment when needed (e.g. same or next day, or within the week). Other common requests were more doctors and longer opening hours (e.g. evenings and weekends to cater for 9-5 workers).

- When asked to describe any problems they had had when trying to access optical, dental, chiropody or physiotherapy services, the most common difficulty mentioned was the lack of NHS dentists.
- The most common types of physical activity undertaken by adult household members are walking (61% of respondents), cycling (37%) and swimming (37%). The most common barrier towards taking part in physical activity is a lack of local accessible facilities (23%).
- The two factors which respondents felt would be of most help in making it easier to eat a health balanced diet are local farmers markets (50%) and more local shops/markets selling fresh food (40%). 42% of respondents think that more weight management support should be available through GP practices.

Crime & safety

- Respondents were presented with a list of 17 crime & safety issues and were asked to indicate how much of a problem each one was. The 5 issues which appear to be of greatest concern are:
 - 1. Litter and rubbish (54%)
 - 2. Speeding cars (51%)
 - 3. Young people causing a nuisance (33%)
 - 4. Dumping of bulky rubbish (32%)
 - 5. Drug dealing (31%)
- ... where the percentages indicate the proportion of respondents who feel these are serious or quite serious problems in Hardwicke.
- Respondents were then provided with a list of 10 possible actions to improve crime & safety in Hardwicke. The 3 most popular would be:
 - 1. More police patrolling on foot (76%)
 - 2. More activities for young people (43%)
 - 3. Effective action on noisy or antisocial behaviour (43%)

 83% of households would like to see the opening hours of Quedgeley police station extended. 50% would like it to be open 24 hours and 30% at weekends.

Environment

- 43% think the standard of maintenance on the roads within Hardwicke is poor. 39% rated roadside verges as poor, 30% the pavements and 14% the open spaces.
- 68% would like to see less litter on the recreational spaces. 41% would like more trees, 37% more sports facilities and 32% more play facilities. When asked to make other suggestions on how to improve the recreational spaces, dog mess was the most common issue mentioned.
- 34% think litter is a serious problem in Hardwicke. An additional 57% think it is a slight problem. Only 7% do not believe it is a problem. The areas most commonly mentioned were parks, playing fields and play areas; open spaces and grassed areas; verges, footpaths and pavements; Overbrook Road and Westbourne Drive; around Macdonalds and other retail outlets; and around the school.
- When asked which litter reduction options would be best for Hardwicke the top 3 answers were
 - 1. Provision of additional litter bins
 - 2. Education programmes in schools and childcare
 - 3. Periodic parish skip

Several respondents also said that having wheelie bins instead of refuse sacks would reduce the amount of litter.

 93% of households recycle. 80% use the doorstep collection and 59% use local recycling banks. 82% of respondents think that more can be done to encourage Hardwicke residents to recycle. The most common suggestions were recycling banks in more locations and raising awareness of the doorstep collection scheme. 32% would like a greater range of products to be recycled, most commonly card and plastic.

Local councils

- Most respondents (66%) would go to Stroud District Council for advice on issues relating to Hardwicke. 43% would go to the parish council.
- 79% of respondents think local people have little (29%) or no (50%) influence over decisions made by councils and other public bodies. Only 5% think they have the right amount of influence.
- 87% would like the parish council to publicise its activities/decisions through Hardwicke Matters.
- 46% of households would use an IT access point to get information about city/council services.

Housing

 28% of respondents (or other members of their family) are considering purchasing a home within the next 5 years. 82% of these would be more likely to purchase a house if prices were more affordable and 26% (46 households) would consider Shared Ownership.

Full results

<u>Notes</u>

- The 635 completed household questionnaires represent the views of 635 households not 635 individuals. In this report, the term 'respondent' is used interchangeably with the word 'household'.
- Unless specified otherwise, the results of the household survey are shown as percentages of the 635 households which took part. For example, if 318 households gave a particular answer, this would be represented as 50%.
- 3. If percentages appear to add to 99% or 101% rather than 100%, this is due to rounding.
- 4. Respondents were given a number of opportunities in the questionnaire to make comments (rather than just ticking boxes). Any verbatim comments included in the report are enclosed within boxes.
- 5. The section and question headings used throughout the report correspond with the section and question headings used in the questionnaire.

About you

Q1. To show us which part of the parish you live in please write the name of your road here.

99% of the 635 households answered this question.

58 different roads were named. These are listed both in descending numerical order (Table 1) and alphabetically (Table 2).

	No. of
	households
Overbrook Road	31
Elmgrove Estate	28
Hildyard Close	28
Wharfedale Way	27
Maple Close	25
Springfield	25
Bristol Road	24
Westbourne Drive	22
Westland Road	20
Sunnyfield Road	18
Dimore Close	17
Elmgrove Road West	17
Stockdale Close	17
The Plantation	17
Clover Drive	16
Sellars Road	16
Woodlands Park	16
Orchard Close	15
Ashgrove Close	14
Barley Close	13
Pinewood Road	13
Green Lane	12
Hembury Close	11
Ploughman's Way	10
Rosedale Close	10
Springdale Close	10
Darleydale Close	9
Elmgrove Road East	9
Pear Tree Close	9

Table 1: Where the	respondents live,	arranged numerically
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d numerically		
	No. of	
	households	
Arkendale Drive	8	
Bath Road	8	
Church Lane	8	
Cornfield Drive	8	
Beech Close	7	
Mulberry Close	7	
Poplar Way	7	
Pound Lane	7	
St Nicholas Court	6	
Waterdale Close	6	
Oak Tree Close	5	
Stank Lane	5	
Longney Road	4	
Watermadow	4	
Cherry Close	3	
Chestnut Close	3	
Dovedale Close	3	
Green Park	3	
Haywicks Lane	3 3 3 3 3 2	
Lloyd Baker Court	3	
Lloyd Barber Court	3	
School Lane	3	
The Green	3	
Bekdale Close	2	
Elmbridge Road	2	
Sticky Lane	2	
Longbury Road	1	
St James Avenue	1	
St Nicholas Close	1	

Table 2: Where the respondents live, arranged alphabetically

	1
	No. of
	households
Arkendale Drive	8
Ashgrove Close	14
Barley Close	13
Bath Road	8
Beech Close	7
Bekdale Close	2
Bristol Road	24
Cherry Close	3
Chestnut Close	3
Church Lane	8
Clover Drive	16
Cornfield Drive	8
Darleydale Close	9
Dimore Close	17
Dovedale Close	3
Elmbridge Road	2
Elmgrove Estate	28
Elmgrove Road East	9
Elmgrove Road West	17
Green Lane	12
Green Park	3
Haywicks Lane	3
Hembury Close	11
Hildyard Close	28
Lloyd Baker Court	3
Lloyd Barber Court	3
Longbury Road	1
Longney Road	4
Maple Close	25

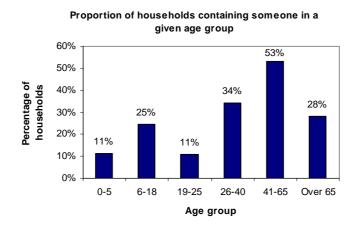
Q2a. How old are the people in your household? *Please write the number of people in each age group.*

97% of the households (615) answered this question. The percentages shown below are based on these 615 only.

The 615 households contain a total of **1508 people**, giving an average of **2.45** people per household.

The chart below shows what proportion of households contain someone in each of the age categories listed in the questionnaire, from 0-5 to over 65. For example, the chart shows that **28% of the households contain at least one person over 65 years of age** and a quarter of households contain someone aged 6-18.

Combining the two youngest age groups gives an additional result, namely that **31% of the households contain someone aged 0-18**. (This is different from the figure which would be obtained by adding the figures of 11% and 25% shown in the chart because some households contain children from both these age groups.)



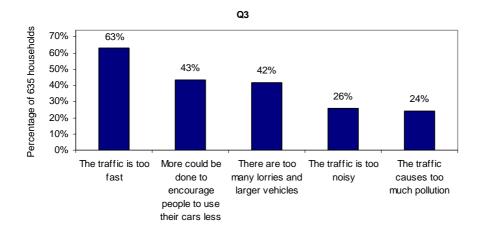
Q2b. What gender are the people in your household?

49% of the household members are male and 51% female.

Traffic & transport

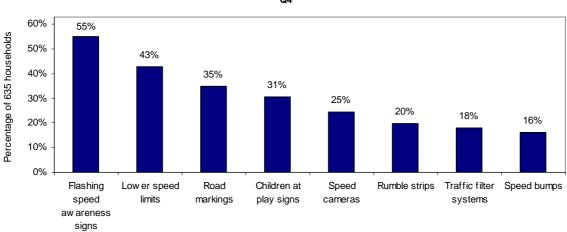
Q3. Please tick any of the following road traffic statements in your local area that you agree with.

63% of respondents believe the traffic in Hardwicke is too fast and 42% think there are too many lorries and larger vehicles. 43% believe than more could be done to encourage people to use their cars less.



Q4. Please tick three traffic calming options that you feel would be best for your area.

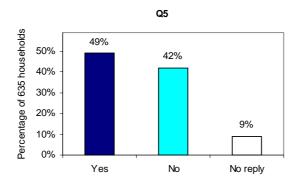
Flashing speed awareness signs would be the most popular traffic calming option (55% of respondents) and speed bumps the least (16%).





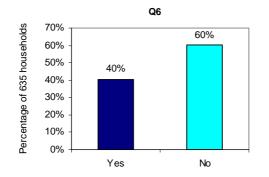
Q5. Should more parking spaces be developed around the parish of Hardwicke?

49% of respondents believe that more parking spaces should be developed around the parish of Hardwicke.



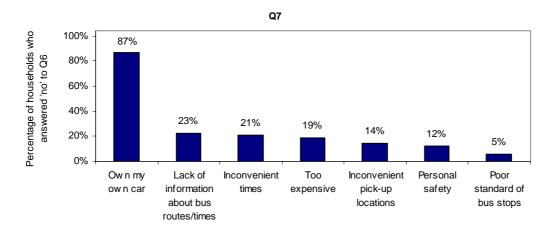
Q6. Are you or any members of your household regular users of public transport to and from the parish of Hardwicke?

Members of 40% of the households are regular users of public transport to and from the parish of Hardwicke.



Q7. If you answered no, why do you not use public transport?

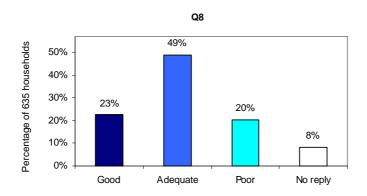
Among those who answered 'no' to Q6, the most common reason for not using public transport is owning a car (87%). Lack of information about bus routes/times was the second most common reason selected (23%).



Q8. How would you rate the public transport in Hardwicke?

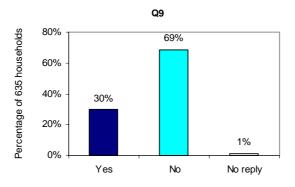
72% of respondents rate the public transport in Hardwicke as adequate or good. 20% think it is poor. 8% did not answer the question.

Among those who regularly use the public transport to and from Hardwicke (i.e. those who answered 'yes' to Q6), the answers are as follows: 32% good, 47% adequate, 20% poor, 2% no reply.



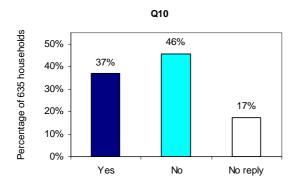
Q9. Do you use the cycle paths in Hardwicke?

30% of households use the cycle paths in Hardwicke.



Q10. Do you feel these paths are well advertised and clearly signed?

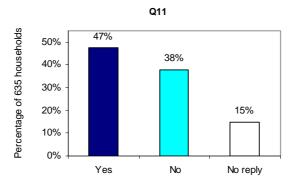
46% of respondents do not believe the paths are well advertised and clearly signed.



Among those who use the cycle path in Hardwicke (i.e. those who answered 'yes' to Q9), the answers are as follows: Yes 54%, No 46%.

Q11. Are you generally satisfied with the general state of the cycle paths and footpaths within the parish?

38% of respondents are dissatisfied with the general state of the cycle paths and footpaths within the parish.



Q12. Please list the locations where footpaths or cycle paths could be improved.

Around a third of respondents answered this question. The most common locations given are shown in Table 3; Green Lane, the canal and Bristol Road come top of the list. A representative selection of comments made by respondents in relation to these locations is shown in Box 1.

Issues mentioned in relation to the footpaths/cycle paths included dog mess, broken glass, narrow or non-existent paths, lighting, mud, overgrown hedges/brambles, potholes and broken or uneven surfaces. Table 3: Locations where respondents would most like footpaths or cycle paths to be improved.

	Number of respondents
Green Lane	41
Canal	25
Bristol Road	21
Sellars Road	14
Playing field area	13
School area	12

	Number of respondents
Pound Lane	9
Pound Lane	9
Elmgrove Road/Estate	9
Church Lane	8
Westland Road	8

Box 1: Footpaths/cycle paths: selection of comments

Green Lane

- Top end of Green Lane by B4008 needs footpath.
- The road has been narrowed due to new pavement dangerous for cyclists.
- Green Lane could be lit as very dark at night.
- There are many pot holes in Green Lane. I reported this. A few were filled in. Many were not. With so many cars using lane I often have to drive down pot holes to avoid collision.

Canal

- Canal banks too muddy for all year round use.
- Canal path is full of potholes.
- A join from Dales Wharf to the ash path by the canal.
- More dog bins needed, especially on canal footpath.

Bristol Road

- Bristol Road they vary in width, sometimes disappear altogether.
- Bristol Road cycling track badly designed. Cosmetic. Shambles. Pays lip service to the concept and to cyclists generally.
- Bristol Road to Quedgeley needs a road sweeper as full of debris etc.

Sellars Road

- Sellars Road to Hardwicke School brambles and leaves/rubbish.
- Sellars Road the path is awful.

Playing field area

- Footpaths around playing field poor surfaces and dog mess.
- Footpaths leading to playing fields & sports fields.

School area

- School paths in need of repair.
- Alleyways by Hardwicke Parochial School.
- Footpaths in school area very dirty dog mess.
- Especially bad is path in field next to school hedgerow. Subsidence means you cannot pass pedestrians heading in other direction unless you step down off the path into muddy field. It is a well used path. I use it myself 4 times a day for school runs.

Pound Lane

• Pound Lane needs footpaths.

Church Lane

• Church Lane: footpath from church towards Sticky Lane still not accessible.

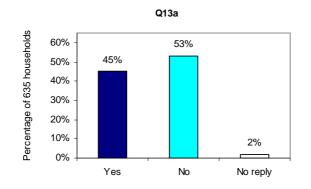
Elmgrove Road/Estate

- Elmgrove Estate surfaces, dog mess.
- Top of Elmgrove Road West needs tidying up, access through to Dimore Close from Elmgrove Road West is a mess, this belongs to SDC. Also there are a lot of cars and vans etc. parking on the path and on grass verges.
- Could do with a street lamp down the alley in Elmgrove Estate. I never feel safe walking down it to my gate.

Westland Road

- Westland Road/Dimore Close needs resurfacing following bad contract work.
- Bottom of Westland Road. Under footpath under road always messy.

Q13a. Do you feel traffic congestion in your road is a problem?



45% of respondents feel that traffic congestion in their road is a problem.

Q13b. If yes please give details.

43% of respondents answered this question and over half of these specifically cited parking as being a problem. Problems mentioned in connection with inconsiderate parking included blocked driveways, obstruction of footpaths, restriction of traffic flow ('hold ups'), blind spots and the narrowing of roads (with the fear that emergency vehicles may not be able to get through).

Other issues included rat runs, junction 12, heavy vehicles and queues at roundabouts.

The most common road mentioned overall was Bristol Road.

The times of day most commonly mentioned were the morning and evening 'rush hour' and school drop-off and pick-up times.

A selection of the comments made by respondents is given in Box 2.

Parking

- Parents bring cars to school when they could easily walk, they drive too fast and block us in.
- Road used for school pick ups and cars park across driveways.
- School traffic and parking is dangerous and inconsiderate.
- At times when children are on holiday/finished school, parents drive children to the play areas and 'abandon' cars opposite people's drives why can't they walk their children to play areas??
- Parking along lane when football is at The Close.
- People park on pavement when going into the shop, sometimes on both sides.
- Too many goods lorries and vans parked overnight and weekends.
- Cars parked on road due to driveways being full of caravans, in contravention of the caveats in each house's deeds.
- Illegally parked vehicles on pavements.
- Parking on road and pavements causes grass to get muddy.
- Parking a big problem in Springfield. Would suggest that the grass verges are taken out which would allow easier parking for residents.
- Cars and vans parking on road and causing obstruction on bends and narrow gaps to drive down road.
- Parking across T-junction of Dimore Close and Westland Road.
- Green Lane has dangerous bend often with cars parked on bend!
- Lighting inadequate in parking areas so people park on roads.
- Parking on road despite ample parking spaces at homes.
- No one uses their garages.

Bristol Road

- Traffic on Bristol road increased since M5 junction 12, plus journey time into Gloucester increased.
- Traffic into Quedgeley and Tuffley at peak times backs up along Bristol Road, right back into Slip Road.
- Vehicles use Bristol Road though traffic should use bypass

- Unable to get out of Elmgrove Road East during peak periods due to heavy traffic on Bristol Road.
- Bristol Road: with the opening of junction northbound on motorway, traffic is a problem outside my house backing up and blocking our drive.
- Bristol Road no safe crossing point in Hardwicke.

Fieldcourt Drive

- Buses parking in Fieldcourt Drive causes problems.
- Fieldcourt Drive during peak times traffic heavy, access from Watermeadow onto main road very time consuming & dangerous.

Roundabouts

- Traffic queues form at peak times, approaching Naas Lane roundabout. Other times there's a constant stream of traffic making it difficult to exit our own driveway.
- Queues to enter Cross Keys roundabout.

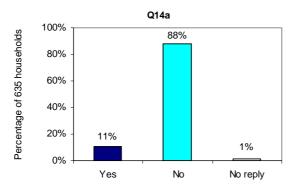
Rat runs/short cuts

- Too many cars using Church Lane as short cuts and speeding.
- Pound Lane & Church Lane used as a shortcut to the A38, too many cars, not enough passing places, travelling too fast!!
- Sellars Road is now used as a rat run to M5.
- Green Lane is used as a cut through and cars speed on a narrow lane.
- Green Lane used as a short cut to the Dales Wharf development.

Lorries

- Too many heavy vehicles allowed access through the village.
- Huge lorries up and down the lane are cutting the verges away.

Q14a. Do you have children that attend Hardwicke Parochial School?

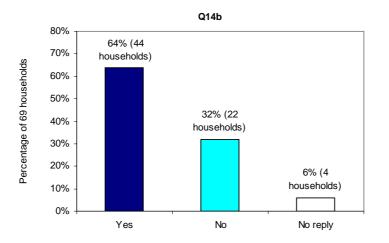


69 of the 635 households (11%) have children at Hardwicke Parochial School.

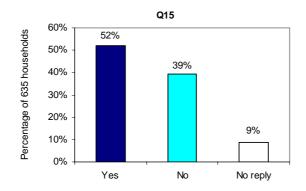
Q14b. Would you be interested in a walking bus* initiative, to reduce traffic congestion outside Hardwicke school?

* Parents act as 'drivers' and 'conductors' as the children walk to school in crocodile fashion.

44 of the 69 households with children at Hardwicke Parochial School would be interested in a walking bus initiative. This is equivalent to 64%.



Q15. Would you find a local train service useful?

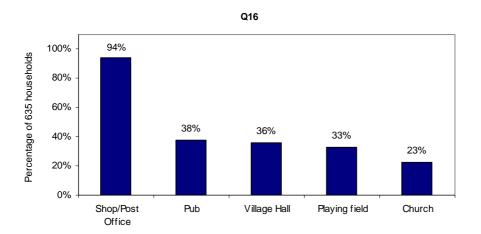


52% of households would find a local train service useful.

Social/Leisure Activities

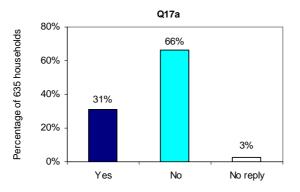
Q16. Do you use the following facilities? Please tick.

94% of households use the shop/post office, 38% the pub, 36% the village hall, 33% the playing field and 23% the church.



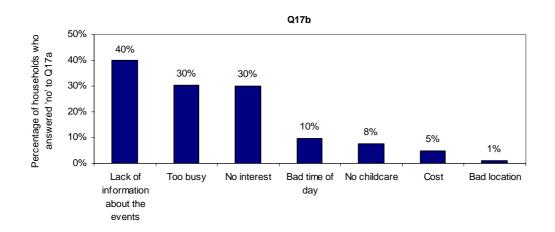
Q17a. Do you attend any social clubs, events or community activities in the parish?

Members of 31% of the households attend social clubs, events or community activities in the parish.



Q17b. If no, why do you not attend?

Among those who ticked 'no' to Q17a, the most common reason for not attending was lack of information about the events (40%).



Q17b (continued)

Respondents were also able to tick 'Other' and add their own reasons to those listed in the question.

Answers included age (either too old or not old enough), ill health, disability, work commitments (particularly shift work), attending activities elsewhere, the activity of choice not being available, lack of transport and safety fears. A selection of the comments is shown in Box 3.

Box 3: Other reasons for not attending social clubs, events or community activities: selection of comments.

Age

- Nothing available for age of children.
- Too young for WI, sequence dancing, shortmat bowling.
- Tend to be aimed at families or elderly.
- OAP. Don't go out.

Attend elsewhere

• Quedgeley activities are better.

Activity not available

- Want to join an aerobics class but not yet seen any advertised.
- Pilates was cancelled so now go to Frampton.
- No indoor bowling club.

Lack of transport

• Transport - can't walk to them.

Safety

• Daytime events are OK but it's not safe to be out after dark and there's no street lighting

Miscellaneous

- Events appear to be for the clique.
- Village hall is too old, too run down and too insecure for many things.
- Antique market was advertised 20th Feb but no notification was given when cancelled.
- We are often told after the event!

Q18. Which of the following leisure facilities, activities and social clubs do you use, and which would you like to be provided or improved in Hardwicke?

50% of households (317) would like a swimming pool. 17% (108) would like exercise classes and 17% (106) would like a youth café.

	Number of households	Percentage of 635 households
Swimming pool	317	50%
Exercise classes	108	17%
Youth café	106	17%
Tennis club	89	14%
Gym	88	14%
Youth disco	80	13%
IT courses	78	12%
Arts and Crafts	70	11%
Badminton Club	65	10%
Outings	60	9%
Dancing	56	9%
Social activities	54	9%
Meeting areas/teen shelter	53	8%
Skateboarding facilities	48	8%
Holiday activities	42	7%
Toy library	36	6%
Graffiti wall	29	5%
Lunch club	29	5%
Bingo	26	4%
Computer games club	25	4%
Homework club	22	3%
Play facilities	20	3%
Baby changing facilities	17	3%
Parenting classes	16	3%

Table 4: Facilities/activities which respondents would like provided in Hardwicke.

Respondents were also able to tick 'Other' and add their own suggestions to those listed in the question.

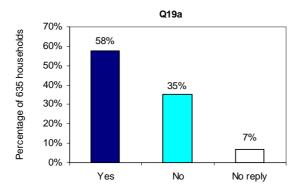
The most commonly requested activities were bowls (5 respondents) and squash (3).

In addition, the following comments were made:

- Advertising needed not sure what's already available.
- These activities seem to be aimed mainly at young people what about the rest of us?
- I think a nice sports centre is a must for Hardwicke and Quedgeley. There are a lot of older people here that would like to play indoor bowls. I am 52 and go into Gloucester but have to carry my bowls which are very heavy. I have a 10 minute walk over to Fieldcourt to get at bus.

Q19a. Would you be interested in daytime or evening classes in Hardwicke?

Members of 58% of the households would be interested in daytime or evening classes in Hardwicke.



Contents

Q19b. Which subjects?

The most popular courses would be computer skills (both basic and advanced) and D.I.Y.

	Number of households	Percentage of 635 households
Computer skills – basic	153	24%
Computer skills – advanced	119	19%
D.I.Y.	103	16%
Art	95	15%
Spanish	92	14%
Photography	74	12%
French	65	10%
Car maintenance	61	10%
Italian	43	7%

Table 6: Daytime/evening classes required in Hardwicke

Respondents were also able to tick 'Other' and add their own suggestions to those listed in the question. Subjects named by 3 or more households were:

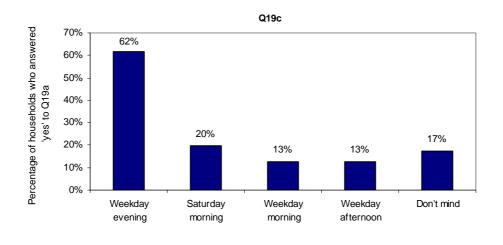
- Cookery: 11 households
- Craft: 7
- Gardening: 6
- Keep fit 6
- Dance: 4
- German: 4
- Pottery: 3

In addition, one respondent said:

I would be interested in delivering geology courses

Q19c. Preferred times for courses

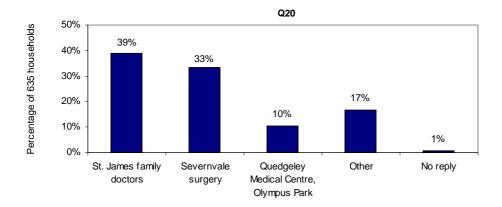
Among those who would be interested in courses, 62% would like them to take place on weekday evenings.



Health

Q20. Which doctors surgery do you attend?

72% of households attend St. James family doctors or Severnvale surgery, and 10% attend Quedgeley Medical Centre.



17% of respondents (1 in 6) named surgeries which were not listed in the question. The most common were:

- Frampton 28 households
- Stonehouse 26
- Heathville Road 16
- Saintbridge Road 6

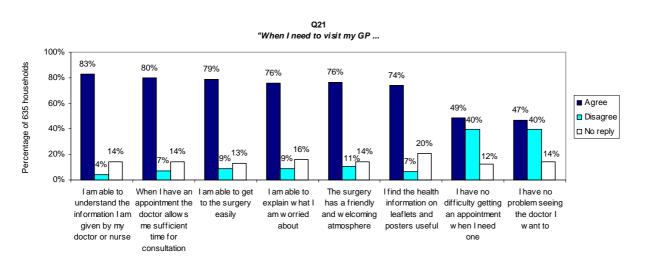
Q21. Do you agree with the following statements on the health service provision in the area?

The chart below shows that most respondents ...

- Understand the information they are given by the doctor or nurse
- Feel the doctor allows sufficient time for consultation
- Are able to get to the surgery easily
- · Are able to explain what they are worried about
- Think the surgery has a friendly and welcoming atmosphere
- Find the health information on leaflets and posters useful
- ... with no more than 11% in disagreement with any of the above statements.

However 40% of respondents find it difficult to ...

- Get an appointment when they need one
- See the doctor they want to



Q22. If you have ticked 'No' in the previous question, how could the service provided by your nearest GP surgery be improved?

Around a third of respondents answered this question.

The most common complaint was that it is difficult to get an appointment quickly, e.g. same or next day or within the week.

Other common requests were more doctors and longer opening hours (e.g. evenings and weekends to cater for 9-5 workers). A summary of the most common issues is given below, followed by a selection of the comments.

Quicker appointments	73 households
More doctors	37
Longer opening hours	21
Receptionists more friendly & helpful	12
More time with doctor	8
Able to see own GP each time	7
Another surgery needed	7
Better public transport to surgery	6
Not enough parking spaces	5
Able to book more than 2 weeks in advance	5
Drop-in sessions	5

Box 4: Improvements required to service at GP surgery: selection of comments

Appointment system

- Cut down on time to wait. When not well, a wait time of 2 weeks is unacceptable.
- Emergency appointments must take priority not 3 day waiting.
- Opportunity to book further in advance at convenient time. Online appointment booking facility.

Opening hours

• More appointments early morning, evenings and weekends. More flexible for workers.

Receptionists

- Receptionists a bit more friendly, although I suspect that they do get abused.
- Quicker telephone answering and receptionists who listen.

Miscellaneous (selection)

- Children seen quickly.
- Colds and flu treated by senior nurse. Serious cases directed to hospital, leaving appointments for those who need it.
- Décor could be updated and more 'cheerful'. When patients visit they already feel 'down'.
- I would like to be able to see doctor without having to explain to receptionist then wait mostly a week before seeing anyone.
- Make less mistakes. Make people feel important and not ignoring nuisances. Ill people are always bad tempered, it's inevitable.
- Posters appear to be out of date.
- The service regarding getting an appointment has improved but the surgery has a very impersonal, unfriendly feel. There are lots of notices saying what you can't do, nothing to make you welcome.
- To accept registering newcomers.
- Unable to join local surgery due to shortage of space
- To only take local patients within the parish.

Q23. Please describe any problems you or someone in your household has experienced when trying to access optical, dental, chiropody or physiotherapy services.

Most of the comments made in response to Q23 concerned the difficulty in finding an NHS dentist. In all, 88 households (14%) mentioned this issue, with a further 25 mentioning other issues related to dental provision e.g. long waiting times, inability to register with a dentist and the cost of treatment. The number of respondents who mentioned each service is shown below:

Dentist 113
Physiotherapist 6
Chiropodist 9
Optician 2

A selection of comments is provided is Box 5.

Box 5: Problems experienced when accessing health services: selection of comments

Dentist

- Our NHS dentist went private.
- 2 yr old daughter unable to get registered with NHS dentist.
- Taken off dentist's waiting list due to one missed appointment.
- Unable to register with a dentist.

Chiropodist

- No NHS chiropody
- Chiropody: no emergency service.

Physiotherapist

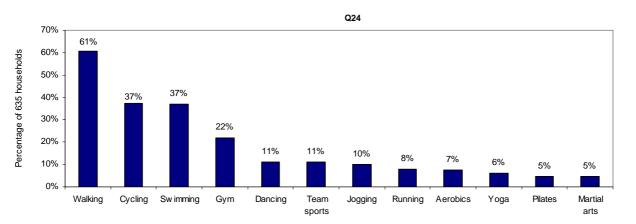
- 12 week wait for physiotherapy.
- Had to go to Glos hospital because correct equipment not present at Quedgeley.

Optician

• Optical services only available regularly in Glos city, Quedgeley once a month!

Q24. Please tick the types of physical activity that you or any other adults in your household take part in.

The most common types of physical activity undertaken by adult household members are walking (61% of respondents), cycling (37%) and swimming (37%).



Respondents were also able to tick 'Other' and add additional activities to those listed in the question. The most common were:

Golf 11 households

5

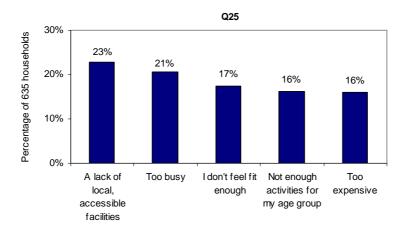
- Bowls 5
- Gardening 5
- Horse riding
- Keep fit 5
- Tennis 5

One person added:

• Would like to join yoga group but have no information

Q25. Do any of the following barriers prevent you from taking part in physical activity?

The most common barrier towards taking part in physical activity is a lack of local accessible facilities (23% of households).

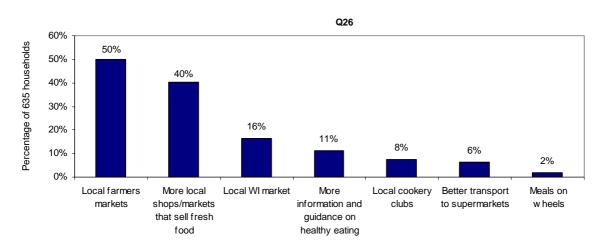


Respondents were also able to tick 'Other' and add alternative reasons to those listed in the question. The most common are shown below, with disability the most common.

Disability 12 • Lack of childcare 8 . No local swimming pool 6 • Shift work 6 5 Age III health 5 • Lack of information 5 .

Q26. Would the following factors make it easier to eat a healthy balanced diet?

The two factors which respondents felt would be of most help in making it easier to eat a health balanced diet are local farmers markets (50%) and more local shops/markets selling fresh food (40%).



Other answers given are shown in Box 6.

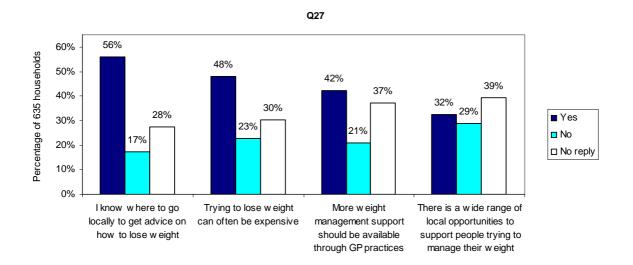
Box 6: Other factors which would make it easier to eat healthily: selection of comments

- Opportunity to buy direct from local farmers (whatever the shape or size of produce).
- Co-operative to purchase fresh fruit/veg cheaply.
- More supermarkets are required to cater for the increased population.
- More inexpensive doorstep deliveries. Some that still come are sharks!

Contents

Q27. Do you agree with the following statements?

42% of respondents think that more weight management support should be available through GP practices.



Crime & safety

Q28. How much of a problem do you think each of the following is for Hardwicke?

Respondents were presented with a list of 17 issues and were asked to select one of the following answers in response to each one:

- A serious problem
- Quite serious
- A bit of a problem
- No problem
- Don't know

Table 7 shows the proportion of respondents who believe the issues are a serious or quite serious problem, while Tables 8 and 9 contain the full results for this question.

The top 5 issues in Table 7 are:

- 1. Litter and rubbish
- 2. Speeding cars
- 3. Young people causing a nuisance
- 4. Dumping of bulky rubbish
- 5. Drug dealing

	A serious
	or quite
	serious
	problem
Litter and rubbish	54%
Speeding cars	51%
Young people causing a nuisance	33%
Dumping of bulky rubbish	32%
Drug dealing	31%
Burglary of homes	27%
Graffiti and vandalism to buildings	24%
Vandalism of cars	21%
Theft from cars	19%
Theft of cars	19%
Violent behaviour	13%
Noisy neighbours or parties	12%
Glue sniffing or solvent abuse	11%
Damage to entry phones	9%
Arguments between neighbours	6%
Derelict or abandoned buildings	4%
Racism and race issues	2%

Table 7: Proportion of the 635 respondents who think the issues are serious or quite serious.

	Table 8: Full set of answers	(%) for Q28	arranged in descend	ng order of 'Serious'.
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	A serious problem	Quite serious	A bit of a problem	No problem	Don't know	No reply
Speeding cars	28%	23%	30%	8%	4%	8%
Litter and rubbish	28%	26%	33%	6%	3%	6%
Young people causing a nuisance	17%	17%	34%	12%	12%	9%
Drug dealing	15%	17%	15%	5%	37%	12%
Dumping of bulky rubbish	12%	20%	31%	12%	16%	10%
Burglary of homes	10%	17%	35%	9%	20%	9%
Graffiti and vandalism to buildings	9%	15%	33%	9%	22%	13%
Vandalism of cars	7%	12%	22%	14%	31%	14%
Theft from cars	7%	13%	24%	11%	31%	13%
Theft of cars	7%	12%	18%	13%	34%	15%
Violent behaviour	6%	6%	20%	17%	36%	16%
Noisy neighbours or parties	5%	6%	17%	42%	16%	15%
Glue sniffing or solvent abuse	5%	8%	8%	7%	57%	16%
Damage to entry phones	3%	5%	10%	11%	53%	18%
Arguments between neighbours	2%	4%	18%	36%	27%	13%
Derelict or abandoned buildings	1%	3%	8%	36%	35%	18%
Racism and race issues	0%	1%	5%	41%	37%	17%

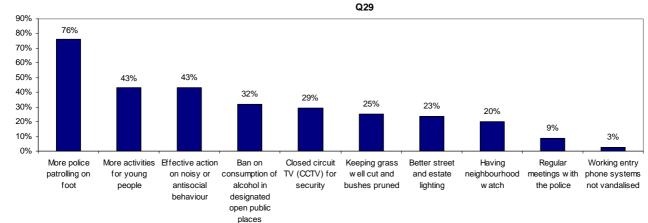
Table 9: Full set of answers (no.) for Q28, arranged in descending order of 'Serious'.

	A serious problem	Quite serious	A bit of a problem	No problem	Don't know	No reply
Speeding cars	179	145	190	52	25	49
Litter and rubbish	176	164	207	37	21	35
Young people causing a nuisance	105	106	216	76	78	59
Drug dealing	94	105	97	32	234	78
Dumping of bulky rubbish	77	124	194	76	103	66
Burglary of homes	63	109	223	57	129	59
Graffiti and vandalism to buildings	58	94	208	59	140	81
Vandalism of cars	47	74	142	91	197	89
Theft from cars	46	85	154	72	198	85
Theft of cars	45	78	117	85	218	97
Violent behaviour	36	41	126	109	228	100
Noisy neighbours or parties	30	37	110	268	102	93
Glue sniffing or solvent abuse	29	52	48	46	364	101
Damage to entry phones	21	34	62	70	337	116
Arguments between neighbours	14	25	117	230	174	80
Derelict or abandoned buildings	7	18	49	229	223	114
Racism and race issues	3	8	30	260	233	106

Q29. Out of the list below, please choose the top three things which you feel would most improve Hardwicke.

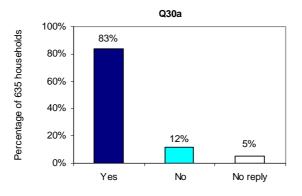
The top 3 answers overall were:

- 1. More police patrolling on foot (76% of households)
- 2. More activities for young people (43%)
- 3. Effective action on noisy or antisocial behaviour (43%)



Q30a. Quedgeley police station reception is currently only open during the day. Would you like to see the opening hours extended?

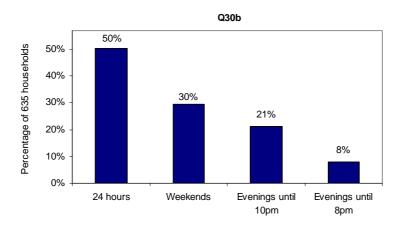
83% of households would like to see the opening hours of Quedgeley police station extended.



Contents

Q30b. If yes, which hours?

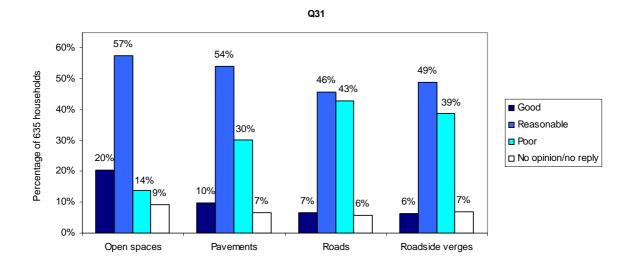
50% of households would like Quedegeley police station to be open 24 hours and 30% would like it to be open at weekends.



Environment

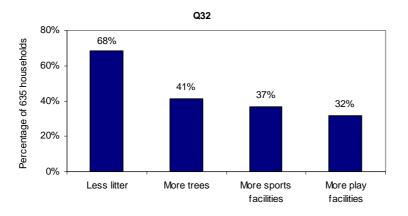
Q31. What are your views on the standard of maintenance within Hardwicke?

43% of respondents think the standard of maintenance on the roads within Hardwicke is poor. 39% rated roadside verges as poor, 30% the pavements and 14% the open spaces.



Q32. What would you like to see improved on the recreational spaces?

68% of respondents would like to see less litter on the recreational spaces. 41% would like more trees, 37% more sports facilities and 32% more play facilities.



Respondents were also able to tick 'Other' and add their own suggestions. Dog fouling was the most common issue mentioned.

4

- Less dog mess
 38 households
- More benches
 6
- Grass cutting more regular
 4
- Keep dogs away from play areas
- More for young children
 4
- Less vandalism 3

A selection of comments is shown in Box 7.

Box 7: Improvements required to recreational spaces: selection of comments

Litter

• More litter bins, regularly emptied. The contracting-out of refuse collection has left to a poorer service.

Dog mess

• More dog bins and emptied more often.

Children

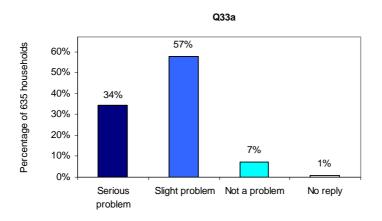
- A proper enclosed area in which young children can play safely.
- Using the children's play area in Wharfedale Way as a training area for young people playing rugby – in full kit boots. Balls going into children's play area, into road and damaging people's property.

Miscellaneous (selection)

- Picnic areas.
- Outdoor bowls green.
- Nature reserve/natural areas.
- Less divided off areas for clubs and more availability for all.
- Finish painting on wall at Hardwicke Park.
- Signs "no ball games" in grass areas near to houses and roads.
- Stop youngsters damaging trees.
- SDC don't respond when trees need pruning.
- Fewer trees you can't see what's going on.

Q33a. Is litter a problem in the parish of Hardwicke?

34% of respondents think litter is a serious problem in Hardwicke. An additional 57% think it is a slight problem. Only 7% do not believe it is a problem.



Q33b. If yes, please comment on specific locations where litter is a problem.

More respondents (53%) made comments in response to this question than to any other.

The answers are summarised on the following page in themed groups. Only answers given by 3 or more respondents are shown.

Looking across all the themed groups, the 10 most common answers were:

- Parks, playing fields & play areas 43
- Overbrook Road 24
- Verges 23
- Westbourne Drive 19
- Macdonalds 18
- Open spaces/grassed areas
 Post office area
 School area
 Around shops
 Footpaths/pavements

i) Recreation areas

•

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•

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٠

- Parks, playing fields & play areas 43
- Open spaces & grassed areas 18

ii) Specific streets or roads

Overbrook Road	24	Pound Lane	5
Westbourne Drive	19	School Lane	5
Sellars Road	10	Longney Road	5
Bristol Road	10	Church Lane	3

Dimore Brook 8 •

12

12

11

8

- Maple Close 5
- Church Lane 3
 Cornfield Drive 3
- Dales Wharf 3

iii) Retail outlets

Macdonalds	18	٠	Takeaways/fast food outlets	7
Post office area	16	•	Tesco	5
Around shops	14	•	Around pubs	5

iv) Generic locations

Westbourne News

•	Ve	rge	s		23
	_			,	

- Footpaths/pavements 14Alleyways 13
- Brooks
- Roads/roadsides

v) Miscellaneous

- School area 16
- Dog mess 11
- Bin days

- Bus shelters 7
 Lanes 6
 Car parks 5
 Estates 3
 Laybys 3
- My garden
 Around litter bins
 Thrown from cars
 4

59

- Along canal 8
- Skate park 3

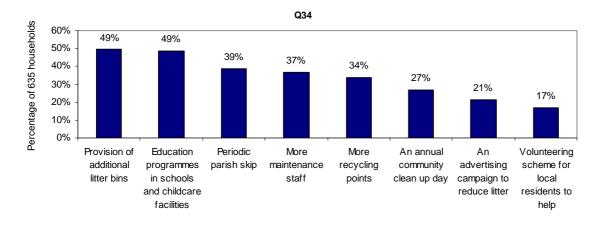
Box 8: Litter: selection of comments (arranged in alphabetical order)

- Bin days animals go into the bags and bin bags blow in wind.
- Dales Wharf have been told that SDC has not taken it over yet. Developer says it's not their problem. Whose problem is it?
- Dimore Brook dumping of rubbish.
- Dumping old furniture etc. on Overbrook Road.
- Elmgrove Road West caused by people taking short cuts from Pilot Inn, also dog excrement everywhere. This is a private road and we have to clean it up.
- Haywicks Lane used as dumping ground.
- Hedge between Dimore Close cul de sac and Westbourne Drive. Who is responsible for the upkeep of said hedge? The hedge is a disgrace with litter etc. and needs urgent attention. Or remove it and in its place a suitable hedge.
- Laybys & farm gates fly tipping.
- Litter bins not emptied.
- MacDonalds bags thrown from cars.
- Most of the litter in and around our area is from MacDonalds takeaway.
- Playing field no bins glass bottles found.
- Poplar Way from children's lunch boxes at school.
- Shops wind blows it around local gardens.
- Teenagers drinking places smashed bottles.
- The council recently tidied the stream out, along the footpath towards the canal. All the rubbish was pulled out and dumped on the side; this is where it remains. Beer cans etc.
- Verges & gardens beer cans thrown.
- Westbourne Drive (shops & schools but no bins).
- When the dog mess bin isn't emptied regularly.
- Wherever children walk. Sweet wrappers, beer cans, cigarette packets.

Q34. Please tick three litter reduction options that you feel would be best for Hardwicke?

The top 3 answers overall were:

- 1. Provision of additional litter bins (49% of respondents)
- 2. Education programmes in schools and childcare facilities (49%)
- 3. Periodic parish skip (39%)



Respondents were also able to tick 'Other' and add their own suggestions. The most common are summarised below, followed by a selection of comments.

•	Fines	20
•	Wheelie bins	12
•	More street cleaning by council	9
•	Educate all / educate parents	7
•	More dog litter bins	5
•	Litter picking by community service offenders	4
•	Refuse collectors to make less mess	4

Box 9: Suggestions for reducing litter: selection of comments

Fines

- Fines for litterers and those who don't clear up dog mess.
- Police fining people, wait near the shops you will soon catch people.
- Fines for fly-tipping.

Wheelie bins

• Wheelie bins - people put plastic bags out which cats attack etc.

More street cleaning by council

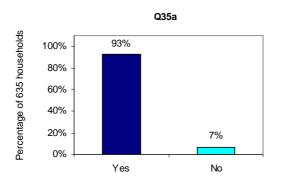
- Employ litter pickers as Quedgeley does and the streets there are clean.
- Roadsweepers with handcarts.
- We should not have to do this ourselves. It is paid for in our council tax.

Miscellaneous (selection)

- Why should people have to volunteer when they never made the mess in the first place?
- Everyone clear up outside their house or workplace.
- Warning notices for people to tie their black sacks on dustbin day so their litter does not blow over our garden.
- Free pick-up of bulky items.

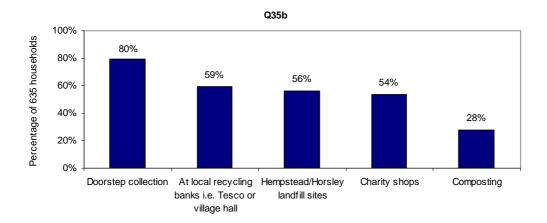
Q35a. Does your household recycle?

93% of households recycle.



Q35b. If yes, how?

80% of households use the doorstep collection and 59% use local recycling banks.



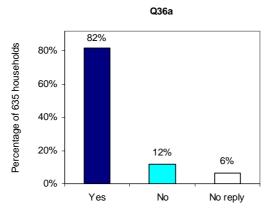
Other answers/comments:

- Car boot sales (2 households)
- Give to homeless
- Bus [to landfill?] provided by Stroud council
- Furniture recycling
- Wormery
- Reuse
- We tried to recycle but Stroud Council did not deliver the boxes
- Where's Horsley?

Contents

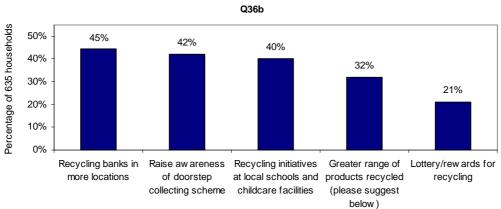
Q36a. Can more be done to encourage Hardwicke residents to recycle?

82% of respondents think that more can be done to encourage Hardwicke residents to recycle.



Q36b. If yes, what?

The most popular answers were recycling banks in more locations (45%) and raising awareness of the doorstep collection scheme (42%).



Respondents who ticked 'Greater range of products recycled' were asked to give examples. The five most common answers are listed below, with cardboard top of the list. Many of the respondents specified 'doorstep collection' in relation to these items.

- Cardboard 83 households
- Plastic 49
- Garden waste 31
- Paper 4
- Phone books

Additional suggestions for encouraging recycling are summarised below, followed by a selection of comments.

4

- Weekly collection 11
- Bigger recycling boxes 11
- More than one box 10
- Would like recycling facilities 4
- Communal composting 4

Box 10: Suggestions for encouraging recycling: selection of comments

Additional items

- Electrical items as per the "WEEE" directive.
- Village skip for bulky items every 6 months.

Bigger recycling boxes

- Bigger bins if we want them there are 5 of us.
- Bigger recycling bins currently they don't hold enough.

More than one box

• More boxes - need designated boxes for doorstep.

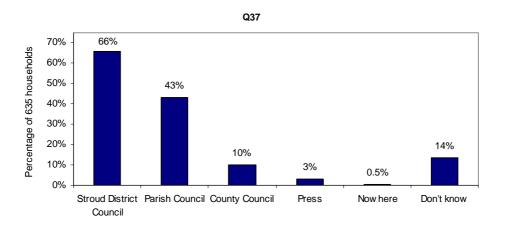
No facilities

- Nicholas Court recycling needed.
- The landlord of the site will not allow recycling.

Information Make it clearer what can be taken from doorstep. • Clearer definition of recyclable plastic. • Regular updates on what can be collected. • Information on where to take other items. **Miscellaneous** Compulsory recycling. • Give everyone a wheelie bin and only collect every 2 weeks. Max collection 1 bin per household. Everything else must be recycled. • Boxes with lids that don't fly away when they are put out - the papers fly out of them. · Collection teams often lose the boxes or change a clean one for a scruffy one. • Stroud District Council should collect when they say they will and not forget roads. Provision of water butts. Recycling for local businesses.

Q37. If you had an issue about Hardwicke, where would you go for advice?

Most respondents (66%) would go to Stroud District Council for advice on issues relating to Hardwicke. 43% would go to the parish council.



Respondents were also able to tick 'Other' and add their own suggestions to those listed in the questionnaire. These are summarised below:

Hardwicke Matters	5	•	County councillor	1
• MP	4	•	Library	1
Police	4	•	Local radio	1
District councillor	2	•	Neighbours	1
Internet	2	•	Post office	1
Church community	1	•	Someone who's lived here a long time	1

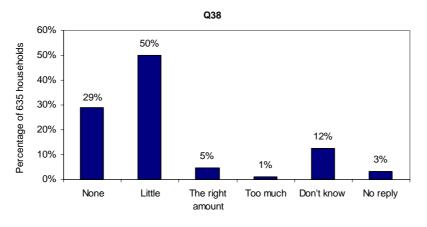
In addition, the following comments were made:

٠	Parish council ineffectual,	only interested in	n play areas and dog bins.
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- The District Council appear to do very little about any issue raised. They tend to feel that Hardwicke is right on the outskirts of the district.
- I understand the council put rat poison in the water of the stream which killed at least one dog. Surely they should have put up signs/put a mail drop to advise?

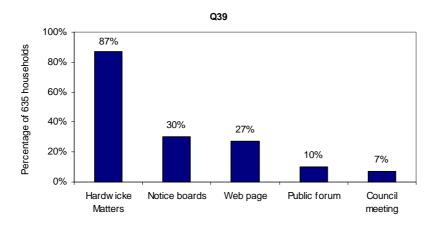
Q38. Councils and other public bodies like the health service take decisions which affect the lives of people living in the area. How much influence do you think local people have over these decisions?

79% of respondents think local people have little or no influence over decisions made by councils and other public bodies. Only 5% think they have the right amount of influence.



Q39. How would you like the parish council to publicise its activities/decisions?

87% of respondents would like the parish council to publicise its activities/decisions through Hardwicke Matters.



Respondents were also able to tick 'Other' and add their own suggestions to those listed in the questionnaire. These are summarised below:

Citizen 4 Local radio • • Leaflets through doors Minutes to households 4 • 2 E-mail newsletter Flyers • Letters to those affected 2 Free paper • . 2 Involve children at school Local shops . •

In addition, the following comments were made:

•	Hardwicke Matters doesn't get delivered to Dales Wharf Estate.		
•	Don't be secretive about information. Open meetings to public and		
	welcome them.		

Contents

2

1

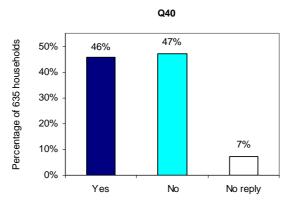
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Q40. Would you use an IT access point to get information about city/council services?

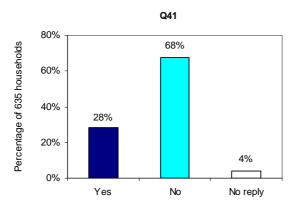
46% of households would use an IT access point to get information about city/council services.



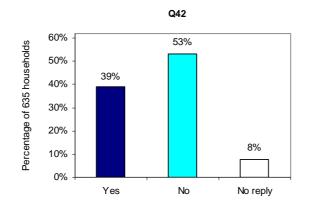
Quality of life questions

Q41. Are you (or anyone in your family) considering purchasing a home within the next 5 years?

28% of respondents (or other members of their family) are considering purchasing a home within the next 5 years.



Q42. Would you be more likely to purchase a house in the next five years if prices were more affordable?

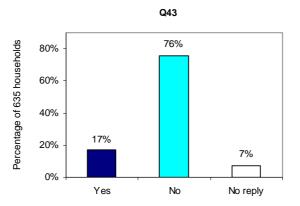


39% would be more likely to purchase a house if prices were more affordable.

Among those who ticked 'yes' to Q41, 82% would be more likely to purchase a house if prices were more affordable.

Q43. Would you consider Shared Ownership (a more affordable way to help low income households purchase a new home)?

17% of respondents (1 in 6) would consider Shared Ownership. This equates to 108 households.



Among those who ticked 'yes' to Q41, 26% would consider Shared Ownership. This equates to 46 households.

Additional comments

Although they were not asked to do so, a number of respondents made additional comments at the back of the questionnaire. Also some made comments alongside questions which did not specifically ask for them. A selection of these is provided below.

Box 11: Selection of additional comments

Traffic

• Reflector posts on Pound Lane need replacing.

Roads

• I find the area of road on the roundabout at Cross Keys between A38 exit and dual carriageway towards Gloucester dangerous. It is rough and bumpy and my car always skids/wheelspins on it no matter what speed.

Bus service

- Continuation of bus service from Spring Bank and Elmgrove Estate to Gloucester to help those who cannot walk to the bus stops on Bristol Road and Westbourne Grove.
- Too far to bus stop.

Open spaces

 Children kicking footballs about on the small open spaces (e.g. between Ashgrove Close and St Nicholas Court) and along sides of footpaths is a problem and has resulted in damage to private property. Could "no ball games" signs be used at these locations and football games encouraged only in large open spaces?

Fireworks & bonfires

 One of the main concerns of 80% of Hardwicke residents is the continuous letting off of fireworks. Most pensioners like ourselves have only our pets for company, they are terrified of the noise that these fireworks make. People are not content with Nov 5th but have to let them off most of the year. They do not even have a special occasion. It is like living in a war zone. Since the fuel bills have been increased a lot of people have resorted to burning rubbish on their fires (pallets etc.) causing a lot of us to suffer with asthma and bronchitis. There is no consideration in Hardwicke any more. We used to have such a lovely little village.

Environment

Educating people to take a pride in their property and surroundings should be a top priority. E.g. 1) Grass cut and trimmed and loose cuttings swept up. 2) Gravel from drives swept off road and pavements. 3) Black rubbish sacks and green boxes stored at back of property (or in cupboards for flats) until dustbin day and not left out front. A fineable offence. 4) All meter cupboards locked and secured. 5) Cars parked tidy – not half in the pavement (an offence actually).

Part four

Page no's

• Action Plan

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Consultation	Exercises	
Ques.	Parish Questionnaire	
SG	Steering Group	
Prio	Prioritise Questionnaire	
PM	Public Meetings inc. Public Launch Meeting	
Agencies & I	Links	
PC	Parish Council	
SDC	Stroud District Council	
GCC	Gloucestershire County Council	
GRCC	Gloucestershire Rural Community Council	
HS	Health Services	
HMC	Hardwicke Matters Committee	
LPA	Local Police Authority	
SC	Sports Council	
YG	Young Gloucestershire	
GYP	Gloucestershire Youth Partnership	
YS	Gloucestershire County Council Youth Service	
LSP	Local Strategic Partnership	
CSP	Community Safety Partnership	
RTP	Rural Transport Partnership	
YC	Youth Council	
LTP2	Local Transport Partnership 2	
SVP	Stroud Valleys Project	
PCT	Primary Care Trust	
SDPCF	Stroud District Pedestrian and Cycle Forum	
FCS	SDC Health Improvement Officer	

Draft Hardwicke Parish Plan Action Plan Health

	Issues Arising	Origin// Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target date	Review & Status
	Access to health services: - Accessing doctors appointment with preferred doctor Difficulty accessing NHS Dentist Doctor's surgeries open longer hours	Ques PM Prio	Work in partnership with health services	Further consultation with the National Health Services Discuss directly with GP surgery This is a county problem; you could write to the pct as a parish Again prob. Best to discuss with surgery	SDC Health & Wellbeing Partnership –contact Diylis Warren Existing providers Other parishes Ask FCS for help if req SDC Healthy lifestyles officer Matt Pearce	Our health, our care, our say, DoH paper about patient choice	PC HS		Ongoing	Annually Annually Annually Annually
-	Accessing	Outer	Identify Needo or	Collect and distribute information in	PCT SDC		PC			Appuolis
	Accessing information to health activities	Ques PM Prio	Identify Needs e.g. more activities for the community,	Hardwicke Matters regarding activities that take place in the parish	Existing providers Other parishes		HMC SDC			Annually
	Family activity			Ensure that "hard to reach" communities are enabled to give their	FCS can help					
	Physical activity Sports			view, and ask what barriers there are locally to physical activity	SDC Healthy lifestyles officer Matt Pearce					
	Promoting healthy eating	Ques PM Prio	Further consultation identifying possible venues and	Partnership working and further consultation with local shops	SDC Existing providers		PC HMC SDC		Ongoing	Annually
	Farmers market		development	Information in Hardwicke Matters	PCT		GRCC			
I	Local shops			Seek help from Clare_Gerbrands?	Other parishes					
	Fresh food markets			Are there any local farms who would be interested in distributing locally? Promotion on the SDC tourism website Events can be promoted on the SDC & SDC Tourism website (provided they are tourism related) and feature in the bi-monthly event listing	SDC SDC		Shirley Anderson Shirley Anderson	Free website already established Free		

Draft Hardwicke Parish Plan Action Plan Crime & Safety

Issues Arising	Origin/ Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target date	Review & Status
Promote community safety Speeding cars Dumping litter and rubbish & bulky waste Young people causing a nuisance	Ques PM Prio SDC/SDYC	Develop range of partnership working to improve and maintain health and safety and safety within health and safety within the community The effectiveness of publicity/information channels channels Positive Activities that are inclusive of target groups & developed with and not just for young people with and not just for young people	Undertake further research to ascertain problem areas Organise information/consultation events Publicise information in Hardwicke Matters Consult with young people using youth work methodology and approaches Find a way of talking to young	SDC Community Safety GCC <u>Hiqhways</u> LSP LPA Existing providers Other parishes Glos Constabulary GCC	Local transport plan	PC LPA SDC GCC		Ongoing	Annually
		One solution to speeding cars is the shared spaces concept, which is a community development idea	people to find possible solutions, through local youth workers, local school	FCS willing to help advise	Children and young peoples strategic plan				
Improved crime and safety	Ques PM Prio	Partnership working Investigate options Promote Neighbourhood	Monitor need and usage of existing providers & users	SDC <u>Community</u> Safety		PC HMC		Ongoing	Annually
More police patrolling on foot Effective action on		Watch Promote and publicise information	Promote usage and more appropriate timetable in Hardwicke Matters	GCC LSP Existing providers					
noisy/antisocial behaviour More activities for	SDC/SDYC	Strategies and funding designated for more activities than currently	Use existing Youth Service provision at neighbouring Equals Youth Centre as a base for initial	Other parishes <u>Glos</u> <u>Constabulary</u>					
young people		available	process of engagement	GCC					
Extended opening of Quedgeley police station			Engage with young people to involved them in finding solutions,	FCS willing to _ advise					

Draft Hardwicke Parish Plan Action Plan Social/Leisure Activities

Issues Arising	Origin/ Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target date	Review & Status
Extended range of social activities	Ques PM Prio	The effectiveness of publicity/information channels	Network and link to SDC Sport and Health development team -Regeneration through Sport,	SDC GCC GRCC		PC SDC GCC		Ongoing	Annually
A local swimming pool		Promote social activities	Jane Bullows Publish events and classes in	LSP Existing providers		HMC			
Exercise classes Youth café		Promote joint partnership Joint working between all the	the Hardwick Matters / notice boards	Other parishes Village Hall Committee?					
Adult education available in the parish		clubs/groups _e							

Draft Hardwicke Parish Plan Action Plan

Local Council

Issues Arising	Origin/ Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target date	Review & Status
Readily accessible advice and issues relating to Hardwicke	Ques PM Prio	Collect and distribute information regarding advice and local issues The effectiveness of publicity/information channels	Organise information/consultation events Publicise information in Hardwicke Matters Leaflets/flyers through the door Letters to those effected Local papers/shops and radio	SDC GCC LSP		PC PA SDC GCC		Ongoing	Annually
Residents want more input over decisions made by the parish and local authority		Distribute information regarding local issues	Encourage residents to have an input over decisions made about the parish. <u>How?</u> Work out a way of involving those who do not easily give their view	FCS willing to help with this					

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Draft Hardwicke Parish Plan Action Plan Environment

Issues Arising	Origin/ Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target date	Review & Status
A beautiful landscape for working recreation and wildlife Improved road maintenance Dog mess on recreational spaces Improve footpaths Improve roadside verges Improve open spaces	Ques PM Prio	Monitor the conditions of footpaths, roads, verges and open spaces Better Care & Maintenance Improved signage	Increased Liaison with Parish Council/ SDC /GCC Audit & Action Plan (Identify and prioritise work on key green spaces) Increased funding/voluntary work Publicise information in the Hardwicke Matters	PC SDC GCC <u>Highways</u> <u>SVP</u>		PC HMC		Ongoing	Annually
Minimise litter Verges, footpaths and pavements Fast food and retail outlets areas Playing fields and playing areas Parks/recreation areas School areas	Ques PM Prio	Develop Parish Environmental Survey & Plan Raise awareness & interest of sensitive sites in the locality Encourage respect and responsible use of public spaces	Provision of additional litter bins Education programme in schools and childcare Employ litter pickers Periodic parish skips Wheelie bins Organise little champions network/community tidy Britain group with support from SDC	PC SDC		PC SDC		Ongoing	Annually
Promote and encourage household recycling	Ques PM Prio	Raise awareness Encourage responsibility Better awareness	Greater range and information of items that can be recycled Information of doorstep collections More recycling banks Weekly collection Organise Recycling and home composting champions network with support from SDC	PC SDC		PC SDC HMC		Ongoing	Annually

Draft Hardwicke Parish Plan Action Plan Housing

Issues Arising	Origin/ Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target date	Review & Status
vi) Affordable housing local young people/couples/older people	Ques PM Prio	Constant awareness of local housing needs	Partnership working with developers Implementation of Affordable Housing planning policies to increase supply to meet identified needs	PC SDC <u>Housing</u> <u>Strategy</u> GRCC	SDC Policies: - Interim Planning statement (IPS) for Affordable Housing - Strategy for Housing 2005 – 2009 - District wide Housing Needs Survey - Strategic Housing Market Assessment	PC SDC Planning Owners	Within existing resources	Ongoing	Annually

Draft Hardwicke Parish Plan Action Plan Traffic & Transport

Issues Arising	Origin/ Sources	Possible Solutions	Suggested Actions	Links & Agencies	Links to Strategies/policies	By whom	Resources & Funding	Target Date	Review status	&
A safer road network Parish transport needs Speeding traffic and road congestions Narrow or non- existent footpaths and cycle paths Lack of public transport information re:- times and routes	Ques. P.M. F.G.	Monitor the effect of any actions taken and modify where necessary	Flashing speed awareness signs Promote and encourage people to use their cars less More information about bus times and routes A "walking bus" initiative	SDC GCC – Integrated Transport SDPCF		PC SDC GCC HMC Schools & Colleges		Ongoing	Annually	

Appendices

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Overview of the process

<u>Step 1</u>

Finance and support for the production of a Parish Plan was secured from -

(In no particular order)

- Department for Environment Food and Rural Affairs
- Stroud District Council
- Hardwicke Parish Council
- Stroud District Local Strategic Partnership
- Gloucestershire Housing Association
- Gloucestershire Rural Community Council

<u>Step 2</u>

Logo competition

The Parish Plan team felt that an identity was needed for the work of the team and the production of the Parish Plan. A competition was organised locally inviting people to produce an image or logo that was representative of life in Hardwicke. This could be produced in any medium, any size or colours. Adverts were put into the local parish magazine and the local school was invited to submit entries. Mr. Menzies, the headmaster of Hardwicke Primary Parochial School supported the team and gave great encouragement to the children to research life in Hardwicke and produce an entry into the competition.

From 30 entries, joint winners were chosen from Hardwicke School, (their artwork can be seen on the front cover), they were each given £15 in vouchers. For printing purposes the team decided to modify the winning logo into a more usable format by converting the images to black and white.

Step 3

As mentioned in the introduction a Parish plan questionnaire was delivered to every household in Hardwicke during March 2006. (see Appendix 1a)

<u>Step 4</u>

The returned questionnaires were then analysed and documented by Gloucestershire Rural Community Council – please see Part 3 of this book for the full report.

Step 5

A stakeholders meeting was held on 13th June 2006 at Stroud District Council Offices, Ebley Mill, Stroud. with a view to gaining "buy in" at an early stage for the Plan and identifying opportunities from similar areas of work.

The meeting was attended by the following officers from Stroud District Council as well as members of the Parish Plan Team, Gloucestershire Rural Community Council, Gloucestershire Constabulary, Quedgeley Parish Council and Gloucester Housing Association

Officer & Job title	Relevant work areas
Krista Harris, Regeneration Officer	Strategic Parish Plan support, Village halls and community buildings, Cycle forum, Transport & accessibility
Carlos Novoth, Technical contracts Officer	Public space service, waste collection and recycling
Sally Daley, Sustainable Energy Officer	Parish Energy Project
Petula Davis, Policy Officer	Local Strategic Partnership
Karen Toole, Strategic Head of regeneration & Culture	Sports, Leisure & Recreation, Arts, Green spaces strategy, Community grants & funding
Andy O'Brien, Housing Strategy Manager	Housing strategy
Conrad Moore, Principle Planning Officer, Planning Strategy	Planning strategy
John Longmuir, Principal Planning Officer, Development Control	Development Control Planning Agreements

Step 6

Two public consultation meetings were arranged back in July 2006, these were drop in events open to all Hardwicke residents and local groups to help identify priorities from the feedback to the questionnaires circulated in March 2006.

<u>Step 7</u>

Following the publication of the first questionnaire results & consultation events, another smaller prioritisation questionnaire was delivered to all Hardwicke residents for their final chance to give their opinions about living in the area. (see appendix 1b) The results have been used to compile the Action Plan (Part 4).

Step 8

As a thankyou to Hardwicke residents for taking the time to fill in the questionnaires it was decided to produce a calendar for the residents. Each month would include information about the top priority outcomes from the questionnaire.

Residents were once more invited to enter a competition, this time it was to submit photographs of local landmarks; images that represent Hardwicke. 3 winners were chosen; each receiving £10 for their winning pictures which would be produced in the calendar.

Step 9

Compilation of the action plan and timeframe as evidenced in Part 4 of this document.

<u>Step 10</u>

Full version of the Hardwicke Parish Plan and synopsis compiled and printed in May 2007. 15th May 2007 Launch Event of the Parish Plan at the Annual Parish Assembly, in addition to residents many local businesses and organisations also attended.

Hardwicke Parish Plan "Helping to shape the future of Hardwicke"



This survey is being circulated to all residents in the parish of Hardwicke to gather their opinions about living in the area, what facilities they want and improvements they would like to see.

The reason for doing this is to get an accurate picture of what the parish offers now and what the people who live here would like to see in the future. The results will be used to influence local development decisions, local community action, and future actions within the parish of Hardwicke.

- The questionnaire should be answered by one member of your household.
- Place a tick in the box beside your answer.
- Please answer in a way that best reflects the opinions of your household.

To return your questionnaire:

- · Please place in the pre-paid envelope provided and post.
- Place completed questionnaires in collection boxes at Westbourne News or Hardwicke Village Post Office.

Please return survey by 10th March 2006

All responses will be treated in strictest confidence: envelopes will be opened by Gloucestershire Rural Community Council, who will carry out the analysis. No personal details will be made available to any other parties.

Thank you for giving your time. It is important that as many people as possible complete the questionnaire if it is to provide useful results.

Please contact Angela Burlow on 01452 528491 If you have any questions or queries about this survey.

This survey can also be viewed at: www.stroud.gov.uk/hardwicke/questionnaire.asp

Please note

Your responses to this questionnaire will be scanned electronically rather than being input by hand. We would therefore be grateful if you could observe the following guidelines:

- 1. Please use BLACK OR BLUE INK, writing FIRMLY and CLEARLY.
- 2. Unless otherwise specified, please **TICK** the boxes to indicate your answers. Please ensure that your ticks do not overlap into any empty boxes.
- 3. For questions which ask for written answers, please use BLOCK CAPITALS.

About you

Q1 To show us which part of the parish you live in please write the name of your road here:

Q2a	How old are the people in your household? <i>Please write the <u>number</u> of people in each age group.</i>							
	0-5	26-40						
	6-18	41-65						
	19-25	Over 65						
025	What condan and they?							

Q2b What gender are they? Please write the <u>number</u> of people of each gender.

Male	Female

Traffic & Transport

Q3	Please <u>tick</u> any of the following road traffic statements in your local area that you agree with:
	The traffic is too noisy
	The traffic is too fast
	The traffic causes too much pollution
	There are too many lorries and larger vehicles
	More could be done to encourage people to use their cars less

Q4	Please <u>tick three</u> traffic calming options th	nat you feel would be best for your area:
	Children at play signs	Rumble strips
	Flashing speed awareness signs	Speed bumps
	Lower speed limits	Speed cameras
	Road markings	Traffic filter systems
Q5	Should more parking spaces be developed	around the parish of Hardwicke?
		Yes No
Q6	Are you or any members of your househol from the parish of Hardwicke?	ld regular users of public transport to and
		Yes No
Q7	If you answered no, why do you not use p	
	Inconvenient times	Own my own car
	Inconvenient pick-up locations	Personal safety
	Lack of information about bus routes/times	Poor standard of bus stops
Q8	How would you rate the public transport Good Adequate	
Q9	Do you use the cycle path in Hardwicke?	
		Yes No
Q10	Do you feel these paths are well advertised	l and clearly signed?
		Yes No
Q11	Are you generally satisfied with the gener- within the parish?	al state of the cycle paths and footpaths
		Yes No
Q12	Please list the locations where footpaths or	r cycle paths could be improved.

Q13a	Do you feel traffic congestion in your road is a problem? Yes No
Q13b	If yes please give details:
Q14a	Do you have children that attend Hardwicke Parochial Primary School? Yes No
Q14b	Would you be interested in a walking bus* initiative, to reduce traffic congestion outside Hardwicke school? * Parents act as 'drivers' and 'conductors' as the children walk to school in crocodile fashion. Yes
Q15	Would you find a local train service useful? Yes No
Social.	<u>Leisure Activities</u>
Q16	Do you use the following facilities? Please tick. Church Shop/Post Office Playing field Village Hall Pub
Q17a	Do you attend any social clubs, events or community activities in the parish? Yes No
Q17b	If no, why do you not attend? Bad location Cost Bad time of day No interest Too busy Lack of information about the events No childcare Other (please comment):

Q18	Which of the following leisure facilities, activities and social clubs do you use, and which would you like to be provided or improved in Hardwicke?

	u en la constante de la constan	Would like it	Would like it
	Already use	provided	improved
Adventure play park			
Arts and Crafts			
Baby changing facilities			
Badminton Club			
Bingo			
Computer games club			
Dancing			
Exercise classes			
Graffiti wall			
Gym			
Holiday activities			
Homework club			
IT courses			
Lunch club			
Outings			
Meeting areas/teen shelter			
Parenting classes			
Play facilities			
Skateboarding facilities			
Social activities			
Swimming pool			
Tennis club			
Toy library			
Youth cafe			
Youth disco			
Other, please comment:			

Q19a Would you be interested in daytime or evening classes in Hardw	Q19a	Would you	be interested	in daytime or	evening of	classes ir	n Hardwich
---	------	-----------	---------------	---------------	------------	------------	------------

Yes.....

No.....

Q19b	Which	subjects?
X		Jungerou

Art	Photography
Car maintenance	French
Computer skills - basic	Italian
Computer skills - advanced	Spanish
D.I.Y	
Other:	

Q19c	Preferred times for courses:		
	Weekday morning		
	Weekday afternoon		
	Weekday evening		

Saturday morning	
Don't mind	

Health

Q20	Which doctors surgery do you attend?		
	St. James family doctors	Quedgeley Medical Centre, Olympus	
	Severnvale surgery	Park	
	Other:		

Q21 How much do you agree with the following statement on the health service provision in the area?

"When	I	need	to	visit	my	GP	
TT ICTC		neccu	10	1 00 00	my	UI.	

	Yes	No
I have no difficulty getting an appointment when I need one		
I have no problem seeing the doctor I want to		
I am able to explain what I am worried about		
I am able to get to the surgery easily		
The surgery has a friendly and welcoming atmosphere		
When I have an appointment the doctor allows me sufficient time for consultation		
I am able to understand the information I am given by my doctor or nurse		
I find the health information on leaflets and posters useful		

Please describe any problems you or some when trying to access Optical, dental, chir	
Please tick the types of physical activity th <i>household</i> take part in:	
Aerobics	Pilates
Cycling	Running
Dancing	Swimming
Gym	Team sports
Jogging	Walking
Martial arts	Yoga
Other:	
Please tick. A lack of local, accessible facilities Too expensive Too busy	Not enough activities for my age group I don't feel fit enough
Other (please comment):	
Would the following factors make it easier Better transport to supermarkets	
Local cookery clubs	
Local farmers markets	
Local WI market	
Local farmers markets Local WI market Meals on wheels More information and guidance on healthy e	

.

Q27 Do you agree with the following statements?

I know where to go locally to get advice on how to lose weight More weight management support should be available through GP practices

Trying to lose weight can often be expensive

There is a wide range of local opportunities to support people trying to manage their weight

Crime & Safety

Q28 How much of a problem do you think each of the following is for Hardwicke?

	A serious problem	Quite serious	A bit of a problem	No problem	Don't know
Arguments between neighbours					
Burglary of homes					
Damage to entry phones					
Derelict or abandoned buildings					
Drug dealing					
Dumping of bulky rubbish					
Glue sniffing or solvent abuse					
Graffiti and vandalism to buildings					
Litter and rubbish					
Noisy neighbours or parties					
Racism and race issues					
Speeding cars					
Theft from cars					
Theft of cars					
Vandalism of cars					
Violent behaviour					
Young people causing a nuisance					

Yes	No
_	

.

Q29	Out of the list below, ple improve Hardwicke. Please tick only three	ase choose the to	op <u>three</u> things v	which you fee	would most
	Ban on consumption of al	cohol in designat	ed open public p	laces	
	Better street and estate lig	hting			
	Closed circuit TV (CCTV) for security			
	Effective action on noisy	or antisocial beha	viour		
	Having neighbourhood w	atch			
	Keeping grass well cut an	d bushes pruned.			
	More activities for young				
	More police patrolling on	ñ			
	Regular meetings with the				
	Working entry phone syst	5			
	0 11 1				
Q30a	Quedgeley police station like to see the opening he				ay. Would you
Q30b	If yes, please tick:				_
	Evenings until 8pm				
	Evenings until 10pm		Weekends		
Envir	onment				
Q31	What are your views of	the standard of 1	maintenance wit	thin Hardwicl	ke?
		Good	Reasonable	Poor	No opinion
	Open spaces				
	Pavements				
	Roads				
	Roadside verges				
Q32	What would you like to	see improved on	the recreationa	l spaces?	
	Less litter		More sports	facilities	
	More play facilities		More trees		
	Other, please comment:		-		

Q33a	Is litter a problem in the parish of Hardwicke?				
A.c.	Serious problem				
Q33b	If yes, please comment on specific locations where litter is a problem.				
Q34	Please tick three litter reduction options that you feel would be best for Hardwicke:				
	An advertising campaign to reduce litter				
	An annual community clean up day				
	Education programmes in schools and childcare facilities				
	More maintenance staff				
	More recycling points				
	Periodic parish skip				
	Provision of additional litter bins				
	Volunteering scheme for local residents to help				
	Other (please suggest):				
Q35a	Does your household recycle?				
	Yes No				
0251	If may have?				
Q35b	If yes how? Hempstead/Horsley landfill sites				
	At local recycling banks i.e. Tesco or village hall				
	Doorstep collection				
	Charity shops				
	Composting				
	Other (please comment):				
	outer (preuse comment).				
Q36a	Can more be done to encourage Hardwicke residents to recycle?				
1947	Yes No				



Q36b	If yes, what?			
	Greater range of products recycled (please suggest below)			
	Lottery/rewards for recycling			
	Raise awareness of doorstep collecting scheme			
	Recycling banks in more locations			
	Recycling initiatives at local schools and childcare facilities			
	Other (please comment):			

Q37 If you had an issue about Hardwicke, where would you go for advice?

Please tick all that apply	
County Council	Press
Stroud District Council	Nowhere
Parish Council	Don't know
Other (please comment):	

Q38 Councils and other public bodies like the health service take decisions which affect the lives of people living in the area. How much influence do you think local people have over these decisions?

None	
Little	
The right amount	

Too much	
Don't know	

Q39 How would you like the parish council to publicise its activities/decisions?

Council meeting	Public forum
Hardwicke Matters	Web page
Notice boards	
Other (please specify):	

Q40 Would you use an IT access point to get information about city/county council services?

Yes	No

Quality of life questions

Q41	Are you (or anyone in your family) considering purchasing a home within the n years?	
	Yes No	
Q42	Would you be more likely to purchase a house in the next five years if prices were more affordable?	
	Yes No	
Q43	Would you consider Shared Ownership (a more affordable way to help low income	
	households purchase a new home)?	
	17	

Yes	No	

Thank you for your time

Prize Draw

For these results to be truly representative of the Parish of Hardwicke, it is vital that we have as many returned questionnaires as possible. By way of a 'Thank You', we are offering a **£50 prize** which will be awarded by way of a 'draw' from all those who have completed and returned the questionnaire by the 10th March, 2006. If you wish to be entered into the draw, please include your name and address in the space provided below and Good Luck!

(N.B. Names and addresses will not be used for any purpose other than the prize draw. This page will be detached from your questionnaire on receipt so that your responses will remain anonymous.)

Hardwicke Parish Plan : Collation of March 2006 Questionnaire Responses

Family activity

Sports

Physical activity

Please rate each issue on a number scale 1 being the top priority through to 10 being the least priority.

THE VISION			
<u>Health</u>	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Readily accessible health services for all	Further consultation with the National Health Service. The top concerns/problems were:-		
	Getting a doctors appointment when needed	1	1.9
	Difficulty accessing a NHS Dentist	2	2.9
	Seeing the preferred Doctor	3	3.0
	Doctor's surgeries open longer hours	4	3.9
	Difficulty accessing an optical appointment	5	5.1
	Difficulty accessing a physiotherapy appointment	6	5.5
	Difficulty accessing a chiropody appointment	7	5.6
	Accessing weight management and support through GP	8	6.2
Health	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Readily accessible facilities for all	Collect and distribute information in Hardwicke Matters regarding the activities that take place in the parish. The top suggestions for more activities were: -		

Appendix 1b

1.9

1.9

2.2

1

2

<u>Health</u>	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Promote healthy eating	Further consultation to identifying possible venues and developments. The top suggestions/needs were: -		
	Farmers market	1	1.9
	Local shops	2	2.0
	Fresh food markets	3	2.0

Crime & Safety	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Promote community safety	Work in partnership to help improve and maintain health and safety within the community. The top concerns were: -		
	Speeding cars	1	2.1
	Litter and rubbish	2	2.3
	Young people causing a nuisance	3	2.7
	Drug dealing	4	2.8
	Dumping of bulky rubbish	5	3.4

Crime & Safety	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
	The top possible actions/suggestion to improve crime and safety were: -		
	More police patrolling on foot	1	1.7
	Effective action on noisy or antisocial behaviour	2	2.2
	More activities for young people	3	2.5
	Extended opening for Quedgeley police station	4	2.7

Social/Leisure Activities	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Adult education available in the village	Collect and distribute information in Hardwicke Matters regarding all activities the take place. The top suggestions were: -		
	A local swimming pool	1	1.9
	Exercise classes	2	3.0
	Youth café	3	3.1
	Basic computer skills	4	3.3
	D.I.Y	5	3.5

Local Council	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Readily accessible advice and issues relating to Hardwicke	Collect and distribute information regarding advice and local issues. How do you access advice and local related issues?		
	Stroud District Council	1	1.8
	Parish Council	2	1.9
	IT access point	3	2.7
	Other	4	3.0

Local Council	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
	Collect and distribute info regarding parish council activities and decisions. Top suggestions were: -		
	Through the Hardwicke Matters	1	1.6
	Leaflets/flyers through the door	2	3.3
	Letters to those affected	3	3.4
	The Citizen	4	3.4
	Local shops	5	3.7
	Local radio	6	4.3
	Other	7	5.8
	ACTIONS	PRIORITY RANKING (1	

Local Council	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Readily accessible improved communications	Encourage residents to have an input over decisions made by parish, local and county authority. Residents were asked if they feel they have any influence over decisions?		
	No	1	1.5
	Sometimes	2	2.1
	Yes	3	2.2

Environment	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
A beautiful landscape for working, recreation and wildlife	Monitor the conditions of footpaths, roads, verges and open spaces. The top concerns were: -		
	Poor road maintenance	1	2.2
	Dog mess on recreational spaces	2	2.6
	Poor footpath maintenance	3	2.6
	Poor standard of the roadside verges	4	2.9
	Poor standard of open spaces	5	3.4

Environment	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
-	Work to minimise the litter problem. The top concerns were: -		
	Verges, footpaths and pavements	1	2.8
	Fast food and retail outlets areas	2	3.1
	Playing fields and playing areas	3	3.5
	Parks/recreation areas	4	3.6
	Overbrook Road	5	3.6
	Westbourne Drive	6	3.9
	School areas	7	4.0
Environment	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
-	Encourage reducing litter. The top six recommendations were: -		
	Provision of additional litter bins	1	2.3
	Education programme in schools and childcare	2	2.6
	Employ litter pickers	3	2.8
	Periodic parish skips	4	3.0

Wheelie bins

Other

3.4

4.9

5

Environment	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Encourage household recycling	Promote and encourage household recycling. The top suggestions were: -		
	Greater range of products to be recycled i.e. card, plastic etc	1	2.8
	Clearer definition of what is recyclable	2	3.7
	Raising awareness of the doorstep collection scheme	3	3.9
	More recycling banks	4	4.1
	Weekly collection	5	4.3
	Information where to take other items	6	4.4
	Furniture recycling	7	4.7
	Bigger recycling boxes or more than one box	8	5.2
	Communal composting	9	6.3
	Wormery	10	6.7
Housing	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
Constant awareness of local housing needs	Liaise with Stroud District Council to obtain information on local housing requirements. Make information available to parishioners. The top needs were: -		
	Would purchase a house if prices were more affordable	1	1.7
	Considering purchasing a home within the next 5 years	2	2.1

2.3

Would consider shared ownership

Traffic & Transport	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
A safer road network and a clearer picture of the transport needs in the parish	Monitor the effect of any actions taken and modify where necessary. The top concerns were: -		
	Speeding traffic through Hardwicke	1	2.1
	Road congestions	2	2.9
	Narrow or non-existent footpaths/cycle paths	3	3.8
	Lack of public transport information re: - times and routes	4	3.8
	Poor maintenance/lighting of cycle and footpaths	5	3.9
	Limited parking spaces	6	4.3
	Lack of clearly marked cycle paths	7	4.7
Traffic & Transport	ACTIONS		AVERAGE RANKING

Traffic & Transport	ACTIONS	PRIORITY RANKING (1 = HIGHEST PRIORITY)	AVERAGE RANKING
A safer road network and a clearer picture of the transport needs in the parish	Monitor the effect of any actions taken and modify where necessary. The top concerns were: -		
	Flashing speed awareness signs	1	2.7
	Promote and encourage people to use their cars less	2	3.3
	More information about bus times/routes	3	3.4
	A "walking bus" initiative (children walk together with adult/adults)	4	3.5
	Develop more parking spaces	5	4.0
	A local train services	6	4.1
	Speed bumps	7	4.3

Additional comments

Note on the front of the letter: -

Over the year most of this has been discussed at Parish Council

Local Council

Readily accessible advice and issues relating to Hardwicke other suggestions were:

- Letters from school
- Hardwicke on line (web site)
- Library
- Newspapers, flyers etc

Environment

Beautiful landscapes for working, recreation and wildlife other recommendations were: -

- Dog bins
- Discipline as once socially not acceptable even 30 years ago
- Use people doing community service as punishment for criminal behaviour
- Bigger recycling boxes or more than one box (with lids)
- Re garden recycling Why has the only outlet for green bags (post office) never got any?
- Why do we pay for bags to "send garden rubbish for composting" put in the usual dustbin lorry?
- Fine litter "Louts"
- Dog mess on recreational spaces and footpaths
- Encourage reducing litter by fining the culprits
- Not to put refuse out, until the day of collection
- There are no recycling backs in Hardwicke

Traffic & Transport

A safer road network and a clearer picture of the transport needs in the parish = top concerns were: -

- Lay-by for bus stops Field court Drive
- Speed bumps encourage us all to speed between them, damaging cars and backs of people and make bad tempered drivers
- Develop more parking spaces (charge people for parking on verges)
- Still need a crossing on Westland road for Hardwicke school pupils
- Confirm "what are the bus stops on Westland road / Westbourne Drive" some bus driver stop at the top of Westland road, others do not
- 20 mph speed limit alone Church Lane works well elsewhere
- Signs required "PEDESTRIANS" to be located where there are no footpaths e.g. part of Sellars Road, Church Lane, Green Lane and Pound Lane

Social / Leisure Activities

Adult education available in the village: - the top suggestions were: - More activity for pensioners during the day time

<u>Website</u>

• This document is available on Stroud District Council Website.

www.stroud.gov.uk/hardwicke_parishplan