



Dear Resident,

I am writing to let you know that Gloucestershire Energy from Waste facility is about to enter the next commissioning phase of construction.

Commissioning is a standard but essential element of testing for any Energy from Waste facility and is required to ensure it is fit for purpose and operates as intended. The commissioning phase tests all systems and equipment to ensure they work properly and safely. It is the first time that waste will be processed at the facility.

As a neighbour, you may notice steam coming from the chimney stack at times, and hear occasional whistling noises. These are the effect of the systems and equipment being tested to their maximum capacity during the commissioning tests, and will not happen during normal operation.

The Urbaser Balfour Beatty commissioning specialists, supported by the Urbaser Balfour Beatty operations team who will operate the facility for the coming years, will monitor the commissioning process and ensure all tests are completed successfully.

Once Urbaser Balfour Beatty has verified that the facility is compliant with the conditions and limits set out within the Environmental Permit, it is the responsibility of Urbaser Balfour Beatty to approve and sign off the successful commissioning.

We anticipate that this phase will start by end of May and continue until service starts during summer 2019, with preparatory activities already underway.

You are receiving this letter as you are one of our neighbours who lives in reasonable proximity to our facility and we, together with the Community Liaison Group (CLG), wanted to ensure that you have this information directly. If you have any concerns you can call 01452 379 880 (during office hours) and 07860 268578 (for emergency out-of-hours) or email [info@ubbglooucestershire.co.uk](mailto:info@ubbglooucestershire.co.uk).

Kind regards,

**Craig Kirk**

Project Commercial Director

UBB Gloucestershire Construction JV